



UI MULTI FM SUELO

Serie

UI MULTI FM SUELO

Edition

07/24

Models

DG-9KTP

DG-12KTP

DG-18KTP

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* The design and specifications are subject to change without prior notice for product improvement.
Consult with the sales agency or manufacturer for details.

* The shape and position of buttons and indicators may vary according to the model, but their function are the same.

INSTRUCTION FOR SERVICING(R32)

1. Check the information in this manual to find out the dimensions of space needed for proper installation of the device, including the minimum distances allowed compared to adjacent structures.
2. Appliance shall be installed, operated and stored in a room with a floor area larger than 4m².
3. The installation of pipe-work shall be kept to a minimum.
4. The pipe-work shall be protected from physical damage, and shall not be installed in an unventilated space if the space is smaller than 4m².
5. The compliance with national gas regulations shall be observed.
6. The mechanical connections shall be accessible for maintenance purposes.
7. Follow the instructions given in this manual for handling, installing, cleaning, maintaining and disposing of the refrigerant.
8. Make sure ventilation openings clear of obstruction.
9. Notice: The servicing shall be performed only as recommended by the manufacturer.
10. Warning: The appliance shall be stored in a well-ventilated area where the room size corresponds to the room area as specified for operation.
11. Warning: The appliance shall be stored in a room without continuously operating open flames (for example an operating gas appliance) and ignition sources (for example an operating electric heater).
12. The appliance shall be stored so as to prevent mechanical damage from occurring.
13. It is appropriate that anyone who is called upon to work on a refrigerant circuit should hold a valid and up-to-date certificate from an assessment authority accredited by the industry and recognizing their competence to handle refrigerants, in accordance with the assessment specification recognized in the industrial sector concerned. Service operations should only be carried out in accordance with the recommendations of the equipment manufacturer. Maintenance and repair operations that require the assistance of other qualified persons must be conducted under the supervision of the person competent for the use of flammable refrigerants.
14. Every working procedure that affects safety means shall only be carried out by competent persons.
15. Warning:
 - * Do not use any means to accelerate the defrosting process or clean the frost on your own. Follow the recommended guidelines from the manufacturer.
 - * The appliance shall be stored in a room without continuously operating ignition sources (for example: open flames, an operating gas appliance or an operating electric heater).
 - * Do not pierce or burn.
 - * Be aware that refrigerants may not contain an odor.



Caution:Risk of fire



Read operator's manual



Operating instructions



Read technical manual

INSTRUCTION FOR SERVICING(R32)

16. Information on servicing:

1) Checks to the area

Prior to beginning work on systems containing flammable refrigerants, safety checks are necessary to ensure that the risk of ignition is minimized. For repair to the refrigerating system, the following precautions shall be complied with prior to conducting work on the system.

2) Work procedure

Work shall be undertaken under a controlled procedure so as to minimize the risk of a flammable gas or vapor being present while the work is being performed.

3) General work area

All maintenance staff and others working in the local area shall be instructed on the nature of work being carried out. Work in confined spaces shall be avoided. The area around the workspace shall be sectioned off. Ensure that the conditions within the area have been made safe by control of flammable material.

4) Checking for presence of refrigerant

The area shall be checked with an appropriate refrigerant detector prior to and during work, to ensure the technician is aware of potentially flammable atmospheres. Ensure that the leak detection equipment being used is suitable for use with flammable refrigerants, i.e. non-sparking, adequately sealed or intrinsically safe.

5) Presence of fire extinguisher

If any hot work is to be conducted on the refrigeration equipment or any associated parts, appropriate fire extinguishing equipment shall be available to hand. Have a dry powder or CO₂ fire extinguisher adjacent to the charging area.

6) No ignition sources

No person carrying out work in relation to a refrigeration system which involves exposing any pipe work shall use any sources of ignition in such a manner that it may lead to the risk of fire or explosion. All possible ignition sources, including cigarette smoking, should be kept sufficiently far away from the site of installation, repairing, removing and disposal, during which refrigerant can possibly be released to the surrounding space. Prior to work taking place, the area around the equipment is to be surveyed to make sure that there are no flammable hazards or ignition risks. No Smoking signs shall be displayed.

7) Ventilated area

Ensure that the area is in the open or that it is adequately ventilated before breaking into the system or conducting any hot work. A degree of ventilation shall continue during the period that the work is carried out.

The ventilation should safely disperse any released refrigerant and preferably expel it externally into the atmosphere.

8) Checks to the refrigeration equipment

Where electrical components are being changed, they shall be fit for the purpose and to the correct specification. At all times the manufacturer's maintenance and service guidelines shall be followed.

If in doubt consult the manufacturer's technical department for assistance.

INSTRUCTION FOR SERVICING(R32)

The following checks shall be applied to installations using flammable refrigerants:

- The charge size is in accordance with the room size within which the refrigerant containing parts are installed;
- The ventilation machinery and outlets are operating adequately and are not obstructed;
- If an indirect refrigerating circuit is being used, the secondary circuit shall be checked for the presence of refrigerant;
- Marking to the equipment continues to be visible and legible. Markings and signs that are illegible shall be corrected;
- Refrigeration pipe or components are installed in a position where they are unlikely to be exposed to any substance which may corrode refrigerant containing components, unless the components are constructed of materials which are inherently resistant to being corroded or are suitably protected against being so corroded.

9) Checks to electrical devices

Repair and maintenance to electrical components shall include initial safety checks and component inspection procedures. If a fault exists that could compromise safety, then no electrical supply shall be connected to the circuit until it is satisfactorily dealt with. If the fault cannot be corrected immediately but it is necessary to continue operation, an adequate temporary solution shall be used. This shall be reported to the owner of the equipment so all parties are advised.

Initial safety checks shall include:

- That capacitors are discharged: this shall be done in a safe manner to avoid possibility of sparking;
- That there no live electrical components and wiring are exposed while charging, recovering or purging the system;
- That there is continuity of earth bonding.

17. Repairs to sealed components

- 1) During repairs to sealed components, all electrical supplies shall be disconnected from the equipment being worked upon prior to any removal of sealed covers, etc. If it is absolutely necessary to have an electrical supply to equipment during servicing, then a permanently operating form of leak detection shall be located at the most critical point to warn of a potentially hazardous situation.
- 2) Particular attention shall be paid to the following to ensure that by working on electrical components, the casing is not altered in such a way that the level of protection is affected. This shall include damage to cables, excessive number of connections, terminals not made to original specification, damage to seals, incorrect fitting of glands, etc. Ensure that apparatus is mounted securely. Ensure that seals or sealing materials have not degraded such that they no longer serve the purpose of preventing the ingress of flammable atmospheres. Replacement parts shall be in accordance with the manufacturer's specifications.

NOTE: The use of silicon sealant may inhibit the effectiveness of some types of leak detection equipment. Intrinsically safe components do not have to be isolated prior to working on them.

18. Repair to intrinsically safe components

Do not apply any permanent inductive or capacitance loads to the circuit without ensuring that this will not exceed the permissible voltage and current permitted for the equipment in use. Intrinsically safe components are the only types that can be worked on while live in the presence of a flammable atmosphere. The test apparatus shall be at the correct rating. Replace components only with parts specified by the manufacturer. Other parts may result in the ignition of refrigerant in the atmosphere from a leak.

INSTRUCTION FOR SERVICING(R32)

19. Cabling

Check that cabling will not be subject to wear, corrosion, excessive pressure, vibration, sharp edges or any other adverse environmental effects. The check shall also take into account the effects of aging or continual vibration from sources such as compressors or fans.

20. Detection of flammable refrigerants

Under no circumstances shall potential sources of ignition be used in the searching for or detection of refrigerant leaks. A halide torch (or any other detector using a naked flame) shall not be used.

21. Leak detection methods

The following leak detection methods are deemed acceptable for systems containing flammable refrigerants.

Electronic leak detectors shall be used to detect flammable refrigerants, but the sensitivity may not be adequate, or may need re-calibration. (Detection equipment shall be calibrated in a refrigerant-free area.) Ensure that the detector is not a potential source of ignition and is suitable for the refrigerant used. Leak detection equipment shall be set at a percentage of the LFL of the refrigerant and shall be calibrated to the refrigerant employed and the appropriate percentage of gas (25 % maximum) is confirmed. Leak detection fluids are suitable for use with most refrigerants but the use of detergents containing chlorine shall be avoided as the chlorine may react with the refrigerant and corrode the copper pipe-work. If a leak is suspected, all naked flames shall be removed/ extinguished. If a leakage of refrigerant is found which requires brazing, all of the refrigerant shall be recovered from the system, or isolated (by means of shut off valves) in a part of the system remote from the leak. Oxygen free nitrogen (OFN) shall then be purged through the system both before and during the brazing process.

22. Removal and evacuation

When breaking into the refrigerant circuit to make repairs or for any other purpose conventional procedures shall be used. However, it is important that best practice is followed since inflammability is a consideration. The following procedure shall be adhered to:

- Remove refrigerant;
- Purge the circuit with inert gas;
- Evacuate;
- Purge again with inert gas;
- Open the circuit by cutting or brazing.

The refrigerant charge shall be recovered into the correct recovery cylinders. The system shall be flushed with OFN to render the unit safe. This process may need to be repeated several times. Compressed air or oxygen shall not be used for this task.

Flushing shall be achieved by breaking the vacuum in the system with OFN and continuing to fill until the working pressure is achieved, then venting to atmosphere, and finally pulling down to a vacuum. This process shall be repeated until no refrigerant is within the system. When the final OFN charge is used, the system shall be vented down to atmospheric pressure to enable work to take place. This operation is absolutely vital if brazing operations on the pipe-work are to take place.

Ensure that the outlet for the vacuum pump is not close to any ignition sources and there is ventilation available.

23. Charging procedures

In addition to conventional charging procedures, the following requirements shall be followed.

- a) Ensure that contamination of different refrigerants does not occur when using charging equipment. Hoses or lines shall be as short as possible to minimise the amount of refrigerant contained in them.
- b) Cylinders shall be kept in an appropriate position according to the instructions.

INSTRUCTION FOR SERVICING(R32)

- c) Ensure that the refrigerating system is earthed prior to charging the system with refrigerant.
- d) Label the system when charging is complete (if not already).
- e) Extreme care shall be taken not to overfill the refrigerating system.

Prior to recharging the system, it shall be pressure-tested with the appropriate purging gas.

The system shall be leak-tested on completion of charging but prior to commissioning. A follow up leak test shall be carried out prior to leaving the site.

24. Decommissioning

Before carrying out this procedure, it is essential that the technician is completely familiar with the equipment and all its detail. It is recommended good practice that all refrigerants are recovered safely. Prior to the task being carried out, an oil and refrigerant sample shall be taken in case analysis is required prior to re-use of reclaimed refrigerant. It is essential that electrical power is available before the task is commenced.

- a) Become familiar with the equipment and its operation.
- b) Isolate system electrically.
- c) Before attempting the procedure,ensure that:
 - . mechanical handling equipment is available,if required,for handling refrigerant cylinders;
 - . all personal protective equipment is available and being used correctly;
 - . the recovery process is supervised at all times by a competent person;
 - . recovery equipment and cylinders conform to the appropriate standards.
- d) Pump down refrigerant system,if possible.
- e) If a vacuum is not possible,make a manifold so that refrigerant can be removed from various parts of the system.
- f) Make sure that cylinder is situated on the scales before recovery takes place.
- g) Start the recovery machine and operate in accordance with manufacturer's instructions.
- h) Do not overfill cylinders.(No more than 80% volume liquid charge).
- i) Do not exceed the maximum working pressure of the cylinder,even temporarily.
- j) When the cylinders have been filled correctly and the process completed,make sure that the cylinders and the equipment are removed from site promptly and all isolation valves on the equipment are closed off.
- k) Recovered refrigerant shall not be charged into another refrigeration system unless it has been cleaned and checked.

25. Labeling

Equipment shall be labled stating that it has been de-commissioned and emptied of refrigerant. The label shall be dated and signed. Ensure that there are labels on the equipment stating the equipment contains flammable refrigerant.

26. Recovery

When removing refrigerant from a system,either for servicing or decommissioning,it is recommended good practice that all refrigerants are removed safely.

When transferring refrigerant into cylinders,ensure that only appropriate refrigerant recovery cylinders are employed.Ensure that the correct number of cylinders for holding the total system charge are available.All cylinders to be used are designated for the recovered refrigerant and labled for that refrigerant(i.e.Special cylinders for he recovery of refrigerant).Cylinders shall be complete with pressure-relief valve and associated shut-off valves in good working order. Empty recovery cylinders are evacuated and,if possible,cooled before recovery occurs.

INSTRUCTION FOR SERVICING(R32)

The recovery equipment shall be in good working order with a set of instructions concerning the equipment that is at hand and shall be suitable for the recovery of all appropriate refrigerants including, when applicable, flammable refrigerants. In addition, a set of calibrated weighing scales shall be available and in good working order. Hoses shall be complete with leak-free disconnect couplings and in good condition. Before using the recovery machine, check that it is in satisfactory working order, has been properly maintained and that any associated electrical components are sealed to prevent ignition in the event of a refrigerant release. Consult manufacturer if in doubt. The recovered refrigerant shall be returned to the refrigerant supplier in the correct recovery cylinder, and the relevant waste transfer note arranged. Do not mix refrigerants in recovery units and especially not in cylinders.

If compressors or compressor oils are to be removed, ensure that they have been evacuated to an acceptable level to make certain that flammable refrigerant does not remain within the lubricant. The evacuation process shall be carried out prior to returning the compressor to the suppliers. Only electric heating to the compressor body shall be employed to accelerate this process. When oil is drained from a system, it shall be carried out safely.

INSTALLATION PRECAUTIONS(R32)

Important Considerations

1. The air conditioner must be installed by professional personnel and the Installation manual is used only for the professional installation personnel! The installation specifications should be subject to our after-sale service regulations.
2. When filling the combustible refrigerant, any of your rude operations may cause serious injury or injuries to human body and objects.
3. A leak test must be done after the installation completed.
4. It is a must to do the safety inspection before maintaining or repairing an air conditioner using combustible refrigerant in order to ensure that the fire risk is reduced to minimum.
5. It is necessary to operate the machine under a controlled procedure in order to ensure that any risk arising from the combustible gas or vapor during the operation is reduced to minimum.
6. Requirements for the total weight of filled refrigerant and the area of a room to be equipped with an air conditioner (are shown as in the following Tables GG.1 and GG.2)

The maximum charge and the required minimum floor area

$$m_{\bar{}} = (4m^3) \times LFL, m_{\bar{}} = (26m^3) \times LFL, m_{\bar{}} = (130m^3) \times LFL$$

Where LFL is the lower flammable limit in kg/m³, R32 LFL is 0.306kg/m³.

For the appliances with a charge amount: $m_1 < M = m_2$

The maximum charge in a room shall be in accordance with the following:

$$m_{\max} = 2.5 \times (LFL)^{(5/4)} \times h_0 \times (A)^{1/2}$$

The required minimum floor area A min to install an appliance with refrigerant charge M(kg) shall be in accordance with following: $A_{\min} = (M / (2.5 \times (LFL)^{(5/4)} \times h_0))^2$

Where:

Table GG.1 - Maximum charge (kg)

Category	LFL (kg/m ³)	h ₀ (m)	Floor area (m ²)						
			4	7	10	15	20	30	50
R32	0.306	0.6	0.68	0.90	1.08	1.32	1.53	1.87	2.41
		1	1.14	1.51	1.8	2.2	2.54	3.12	4.02
		1.8	2.05	2.71	3.24	3.97	4.58	5.61	7.254
		2.2	2.5	3.31	3.96	4.85	5.6	6.86	8.85

Table GG.2 - Minimum room area (m²)

Category	LFL (kg/m ³)	h ₀ (m)	Charge amount (M) (kg) Minimum room area (m ²)						
			1.224kg	1.836kg	2.448kg	3.672kg	4.896kg	6.12kg	7.956kg
R32	0.306	0.6		29	51	116	206	321	543
		1		10	19	42	74	116	196
		1.8		3	6	13	23	36	60
		2.2		2	4	9	15	24	40

Installation Safety Principles

1. Site Safety



Open Flames Prohibited



Ventilation Necessary

2. operation safety



Mind Static Electricity



Must wear protective clothing and anti-static gloves



Don't use mobile phone

INSTALLATION PRECAUTIONS(R32)

3. Installation Safety
 - Refrigerant Leak Detector
 - Appropriate Installation Location



The left picture is the schematic diagram of a refrigerant leak detector.

Please note that:

1. The installation site should be well-ventilated.
2. The sites for installing and maintaining an air conditioner using Refrigerant R32 should be free from open fire or welding, smoking, drying oven or any other heat source higher than 548 which easily produces open fire.
3. When installing an air conditioner, it is necessary to take appropriate anti-static measures such as wear anti-static clothing and/or gloves.
4. It is necessary to choose the site convenient for installation or maintenance wherein the air inlets and outlets of the indoor and outdoor units should be not surrounded by obstacles or close to any heat source or combustible and/or explosive environment.
5. If the indoor unit suffers refrigerant leak during the installation, it is necessary to immediately turn off the valve of the outdoor unit and all the personnel should go out till the refrigerant leaks completely for 15 minutes. If the product is damaged, it is a must to carry such damaged product back to the maintenance station and it is prohibited to weld the refrigerant pipe or conduct other operations on the user's site.
6. It is necessary to choose the place where the inlet and outlet air of the indoor unit is even.
7. It is necessary to avoid the places where there are other electrical products, power switch plugs and sockets, kitchen cabinet, bed, sofa and other valuables right under the lines on two sides of the indoor unit.

Suggested Tools

Tool	Picture	Tool	Picture	Tool	Picture
Standard Wrench		Pipe Cutter		Vacuum Pump	
Adjustable/ Crescent Wrench		Screw drivers (Phillips & Flat blade)		Safety Glasses	
Torque Wrench		Manifold and Gauges		Work Gloves	
Hex Keys or Allen Wrenches		Level		Refrigerant Scale	
Drill & Drill Bits		Flaring tool		Micron Gauge	
Hole Saw		Clamp on Amp Meter			

SAFETY PRECAUTIONS

SAFETY RULES AND RECOMMENDATIONS FOR THE INSTALLER

1. **R**ead this guide before installing and using the appliance.
2. **D**uring the installation of the indoor and outdoor units the access to the working area should be forbidden to children. Unforeseeable accidents could happen.
3. **M**ake sure that the base of the outdoor unit is firmly fixed.
4. **C**heck that air cannot enter the refrigerant system and check for refrigerant leaks when moving the air conditioner.
5. **C**arry out a test cycle after installing the air conditioner and record the operating data.
6. **P**rotect the indoor unit with a fuse of suitable capacity for the maximum input current or with another overload protection device.
7. **E**nsure that the mains voltage corresponds to that stamped on the rating plate. Keep the switch or power plug clean. Insert the power plug correctly and firmly into the socket, thereby avoiding the risk of electric shock or fire due to insufficient contact.
8. **C**heck that the socket is suitable for the plug, otherwise have the socket changed.
9. **T**he appliance must be fitted with means for disconnection from the supply mains having a contact separation in all poles that provide full disconnection under over voltage category III conditions, and these means must be incorporated in the fixed wiring in accordance with the wiring rules.
10. **T**he air conditioner must be installed by professional or qualified persons.
11. **D**o not install the appliance at a distance of less than 50 cm from inflammable substances (alcohol, etc.) Or from pressurized containers (e.g. spray cans).
12. **I**f the appliance is used in areas without the possibility of ventilation, precautions must be taken to prevent any leaks of refrigerant gas from remaining in the environment and creating a danger of fire.
13. **T**he packaging materials are recyclable and should be disposed of in the separate waste bins. Take the air conditioner at the end of its useful life to a special waste collection center for disposal.
14. **O**nly use the air conditioner as instructed in this booklet. These instructions are not intended to cover every possible condition and situation. As with any electrical household appliance, common sense and caution are therefore always recommended for installation, operation and maintenance.
15. **T**he appliance must be installed in accordance with applicable national regulations.
16. **B**efore accessing the terminals, all the power circuits must be disconnected from the power supply.
17. **T**he appliance shall be installed in accordance with national wiring regulations.
18. **T**his appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

SAFETY PRECAUTIONS

SAFETY RULES AND RECOMMENDATIONS FOR THE INSTALLER

19. **D**o not try to install the conditioner alone, always contact specialized technical personnel.
20. **C**leaning and maintenance must be carried out by specialized technical personnel. In any case disconnect the appliance from the mains electricity supply before carrying out any cleaning or maintenance.
21. **E**nsure that the mains voltage corresponds to that stamped on the rating plate. Keep the switch or power plug clean. Insert the power plug correctly and firmly into the socket, thereby avoiding the risk of electric shock or fire due to insufficient contact.
22. **D**o not pull out the plug to switch off the appliance when it is in operation, since this could create a spark and cause a fire, etc.
23. **T**his appliance has been made for air conditioning domestic environments and must not be used for any other purpose, such as for drying clothes, cooling food, etc.
24. **A**lways use the appliance with the air filter mounted. The use of the conditioner without air filter could cause an excessive accumulation of dust or waste on the inner parts of the device with possible subsequent failures.
25. **T**he user is responsible for having the appliance installed by a qualified technician, who must check that it is earth in accordance with current legislation and insert a thermos magnetic circuit breaker.
26. **T**he batteries in remote controller must be recycled or disposed of properly. Disposal of Scrap Batteries --- Please discard the batteries as sorted municipal waste at the accessible collection point.
27. **N**ever remain directly exposed to the flow of cold air for a long time. The direct and prolonged exposition to cold air could be dangerous for your health. Particular care should be taken in the rooms where there are children, old or sick people.
28. **I**f the appliance gives off smoke or there is a smell of burning, immediately cut off the power supply and contact the Service Center.
29. **T**he prolonged use of the device in such conditions could cause fire or electrocution.
30. **H**ave repairs carried out only by an authorised Service Centra of the manufacturer. Incorrect repair could expose the user to the risk of electric shock, etc.
31. **U**nhook the automatic switch if you foresee not to use the device for a long time. The airflow direction must be properly adjusted.
32. **T**he flaps must be directed downwards in the heating mode and upwards in the cooling mode.
33. **E**nsure that the appliance is disconnected from the power supply when it will remain inoperative for a long period and before carrying out any cleaning or maintenance.
34. **S**electing the most suitable temperature can prevent damage to the appliance.

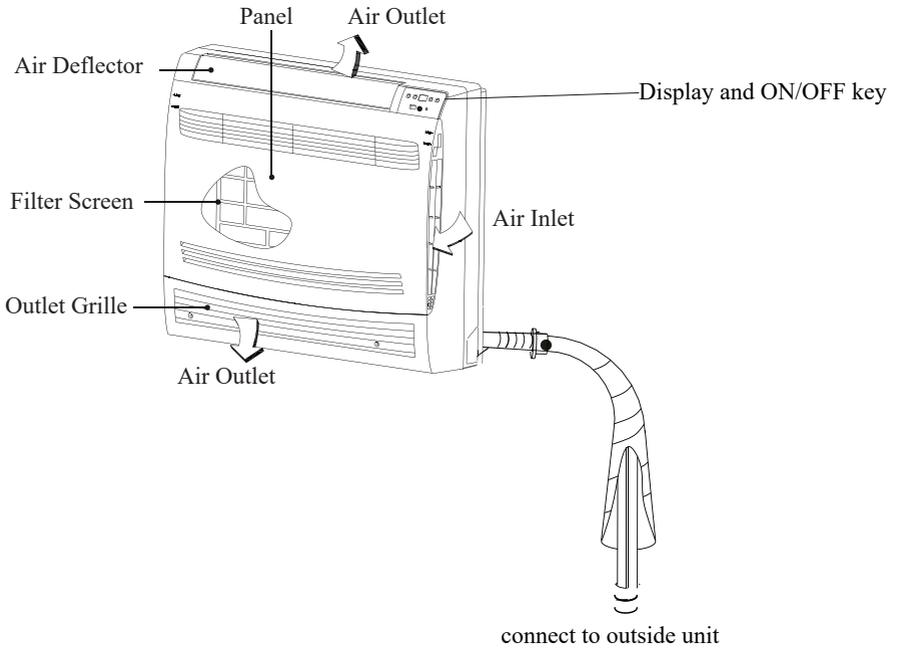
SAFETY PRECAUTIONS

SAFETY RULES AND PROHIBITIONS

1. **D**o not bend, tug or compress the power cord since this could damage it. Electrical shocks or fire are probably due to a damaged power cord. Specialized technical personnel only must replace a damaged power cord.
2. **D**o not use extensions or gang modules.
3. **D**o not touch the appliance when barefoot or parts of the body are wet or damp.
4. **D**o not obstruct the air inlet or outlet of the indoor or the outdoor unit. The obstruction of these openings causes a reduction in the operative efficiency of the conditioner with possible consequent failures or damages.
5. **I**n no way alter the characteristics of the appliance.
6. **D**o not install the appliance in environments where the air could contain gas, oil or sulphur or near sources of heat.
7. **T**his appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety .
8. **D**o not climb onto or place any heavy or hot objects on top of the appliance.
9. **D**o not leave windows or doors open for long when the air conditioner is operating.
10. **D**o not direct the airflow onto plants or animals.
11. **A**long direct exposition to the flow of cold air of the conditioner could have negative effects on plants and animals.
12. **D**o not put the conditioner in contact with water. The electrical insulation could be damaged and thus causing electrocution.
13. **D**o not climb onto or place any objects on the outdoor unit.
14. **N**ever insert a stick or similar object into the appliance. It could cause injury.
15. **C**hildren should be supervised to ensure that they do not play with the appliance. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

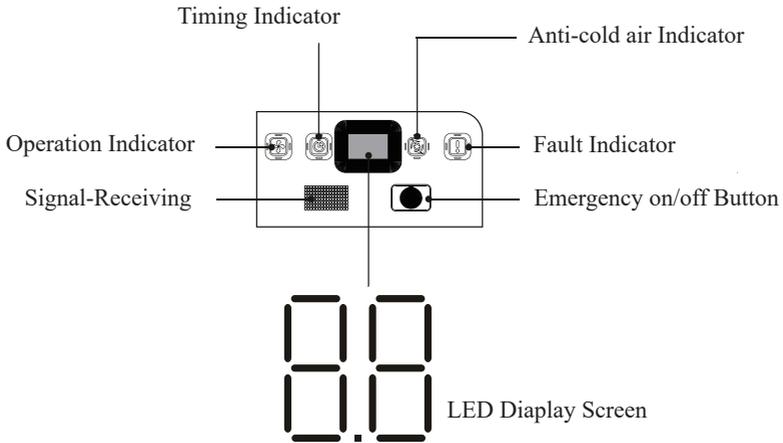
NAME OF PARTS

Indoor Unit



NAME OF PARTS

Indoor Display



❗ Emergency on/off Button

Press this button on the electronic control box when the remote controller fails.

Current status	Operation	Respond	Enter mode
Standby	Press the emergency button once	It beeps briefly once.	Cooling mode
Standby (Only for heating pump)	Press the emergency button twice in 3 seconds	It beeps briefly twice.	Heating mode
Running	Press the emergency button once	It keeps beeping for a while	Off mode



The shape and position of switches and indicators may be different according to the model, but their function is the same.

OPERATION INSTRUCTIONS

- ❶ Attempt to use the air conditioner under the temperature beyond the specified range may cause the air conditioner protection device to start and the air conditioner may fail to operate. Therefore, try to use the air conditioner in the following temperature conditions.

Inverter air conditioner:

temperature \ MODE	Heating	Cooling	Dry
Room temperature	0°C~30°C	17°C~32°C	
Outdoor temperature	-20°C~30°C	-15°C~53°C	

With the power supply connected, restart the air conditioner after shutdown, or switch it to other mode during operation, and the air conditioner protection device will start. The compressor will resume operation after 3 minutes.

- ❶ Characteristics of heating operation (applicable to Heating pump)

Preheating:

When the heating function is enabled, the indoor unit will take 2~5 minutes for preheating, after that the air conditioner will start heating and blows warm air. The Anti-cold indicator is lighting during this period.

Defrosting:

During heating, when the outdoor unit frosted, the air conditioner will enable the automatic defrosting function to improve the heating effect. During defrosting, the indoor and outdoor fans stop running. The air conditioner will resume heating automatically after defrosting finish. The Anti-cold indicator is lighting during this period.

INSTALLATION PRECAUTIONS

Pipe Length and Additional Refrigerant

Inverter Models Capacity (Btu/h)	9K-12K (For each indoor)	18K (For each indoor)
Length of pipe with standard charge	5m	5m
Maximum distance between indoor and outdoor unit	25m	25m
Additional refrigerant charge	15g/m	15g/m
Max. diff. in level between indoor and outdoor unit	15m	15m
Type of refrigerant	R32	R32

Torque Parameters

Pipe Size	Newton meter[N x m]	Pound-force foot(lbf-ft)	Kilogram-force meter(kgf-m)
1/4" (φ 6.35)	15 - 20	11.1 - 14.8	1.5 - 2.0
3/8" (φ 9.52)	31 - 35	22.9 - 25.8	3.2 - 3.6
1/2" (φ 12)	45 - 50	33.2 - 36.9	4.6 - 5.1
5/8" (φ 15.88)	60 - 65	44.3 - 48.0	6.1 - 6.6

Dedicated Distribution Device and Wire for Air Conditioner

INVERTER TYPE MODEL capacity (Btu/h)		9k	12k	18k	9k	12k	18k	14/18k	27k/32k/42K
		Sectional area for single models			Sectional area for Multi models				
Power supply cable (on outdoor)	N	1.5mm ²	1.5mm ²	1.5mm ²				1.5mm ²	2.5mm ²
	L	1.5mm ²	1.5mm ²	1.5mm ²				1.5mm ²	2.5mm ²
		1.5mm ²	1.5mm ²	1.5mm ²				1.5mm ²	2.5mm ²
Connection cable	N	0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²
	L or (L)	0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²
	1	0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²
		0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²	0.75mm ²

 Note: This table is only for reference, the installation shall meet the requirements of local laws and regulations.

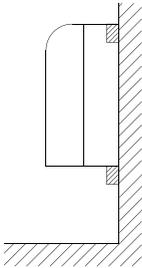
INDOOR UNIT INSTALLATION

Step1: Select Installation location

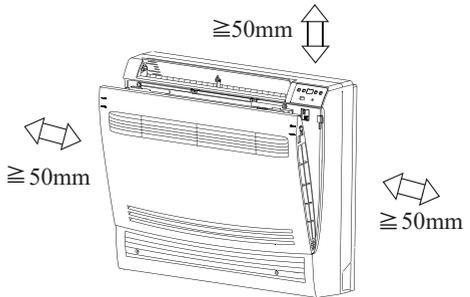
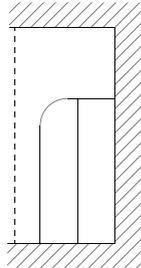
- 1.1 Ensure the installation complies with the installation minimum dimensions (defined below) and meets the minimum and maximum connecting piping length and maximum change in elevation as defined in the System Requirements section.
- 1.2 Air inlet and outlet will be clear of obstructions, ensuring proper airflow throughout the room.
- 1.3 Condensate can be easily and safely drained.
- 1.4 All connections can be easily made to outdoor unit.
- 1.5 A mounting wall strong enough to withstand four times the full weight and vibration of the unit.
- 1.6 Filter can be easily accessed for cleaning.
- 1.7 Leave enough free space to allow access for routine maintenance.
- 1.8 Install at least 10 ft. (3 m) away from the antenna of TV set or radio. Operation of the air conditioner may interfere with radio or TV reception in areas where reception is weak. An amplifier may be required for the affected device.
- 1.9 Do not install in a laundry room or by a swimming pool due to the corrosive environment.

Minimum Indoor Clearances

Wall-mounted



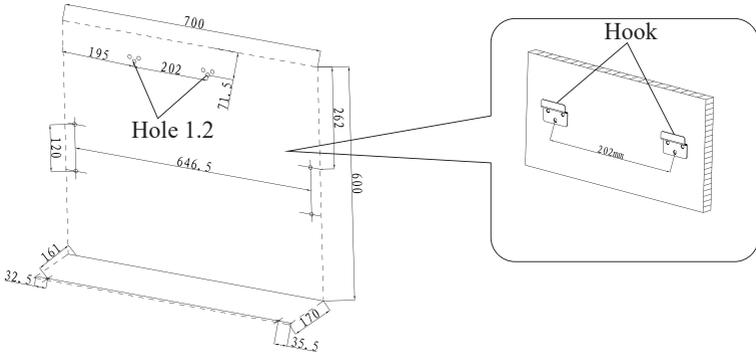
Floor Standing or Embedded



INDOOR UNIT INSTALLATION

Step2: Install the hooks

- 2.1 Ensure to meet the minimum installation dimension requirements as step 1,
Take out the installation cardboard and fix it on the wall and adjust the cardboard to a horizontal state.
- 2.2 Mark out the screw hole positions on the wall according to the holes on the cardboard.
- 2.3 Put down the install cardboard and drill holes in the marked positions with drill.
- 2.4 Insert expansion rubber plugs into the holes, then fix the two hooks on the wall at the positions Hole1 and Hole 2.



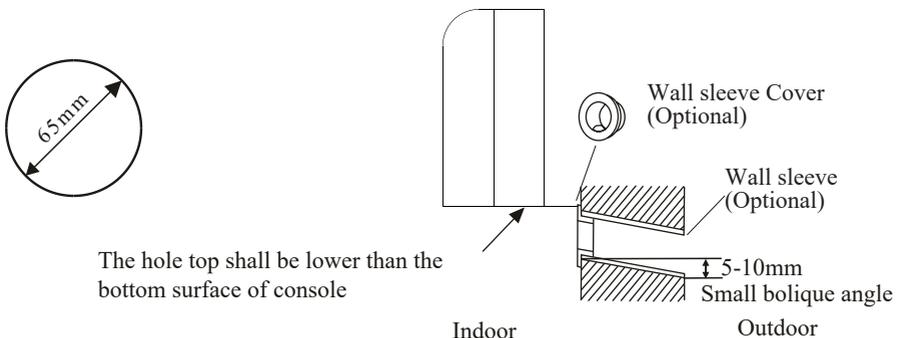
Step3: Drill Wall Hole

A hole in the wall should be drilled for refrigerant piping, the drainage pipe, and connecting cables.

- 3.1 Determine the location of wall hole (Left, Right, or below the bottom of console), the wall hole top shall be lower than the bottom surface of console to prevent water leakage.
- 3.2 The hole should have a 65mm diameter at least and a small oblique angle to facilitate drainage.
- 3.3 Drill the wall hole with 65mm core drill and with small oblique angle lower than the indoor end about 5mm to 10mm.
- 3.4 Place the wall sleeve and wall sleeve cover (both are optional parts) to protect the connection parts.

Caution:

When drill the wall hole, make sure to avoid wires, plumbing and other sensitive components.



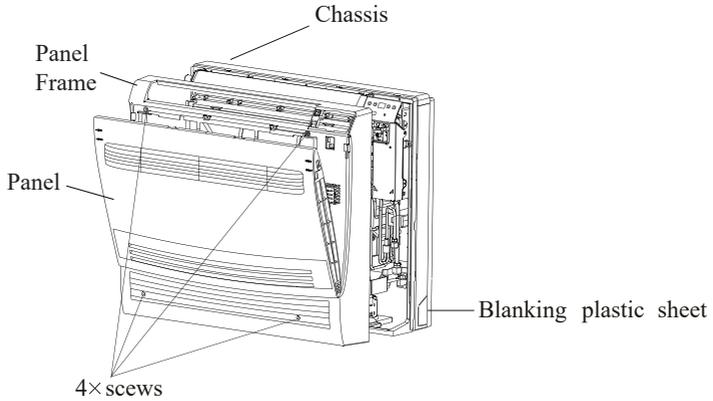
The hole top shall be lower than the bottom surface of console

INDOOR UNIT INSTALLATION

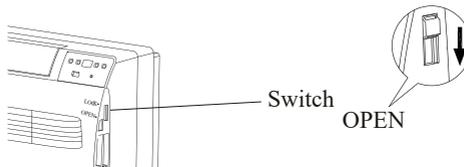
Step4: Connecting Refrigerant Pipe

4.1 According to the wall hole position, when piping outlet is on the left or right , should use scissors along the notch to cut the blanking plastic sheet on the chassis.

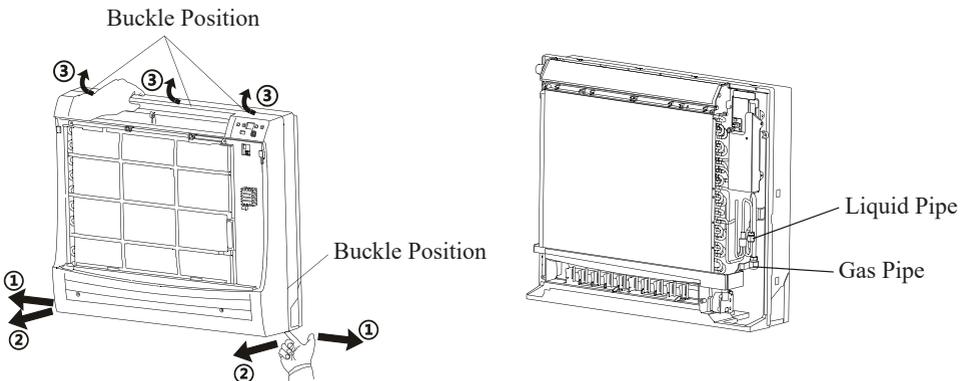
Note: When cutting off the plastic sheet at the outlet, the cut should be trimmed to smooth.



4.2 Find out the switches on both side of panel ,slide the switch to OPEN to loosen the top of panel, then hold the panel and incline it toward yourself and take down the panel.



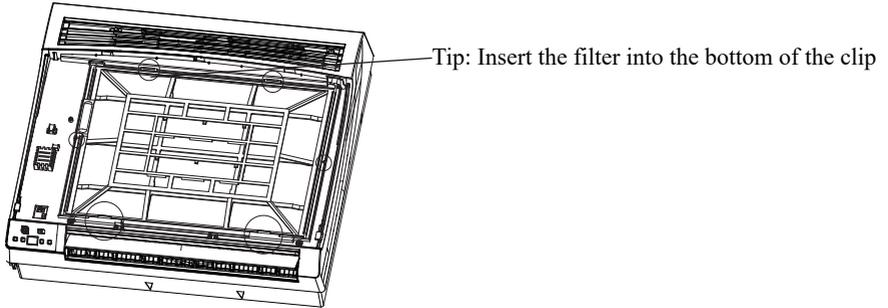
4.3 Unscrew the 4 screws of panel frame(see the picture on 4.1), loosen the bottom of the frame, then hold the top of the frame(Air outlet), lift and pull to take down the panel frame.



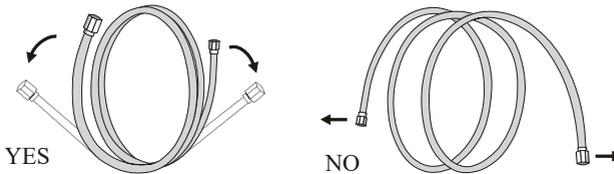
INDOOR UNIT INSTALLATION

Step4: Connecting Refrigerant Pipe

4.4 When the customer needs to replace the filter, the filter should be installed in place, and the four sides of the filter should be embedded in the bottom of the buckle.



4.5 Bending the connecting pipes with the port facing up as shown in the figure.



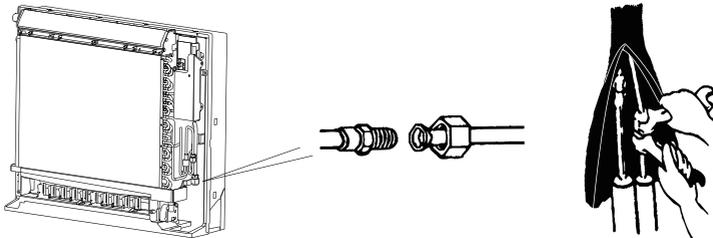
4.6 Take off the plastic cover in the pipe ports and take off the protective cover on the end of piping connectors.

4.7 Check whether there is any sundry on the port of the connecting pipe and make ensure the port is clean.

4.8 After align the center, rotate the nut of the connecting pipe to tighten the nut as tightly as possible by hand.

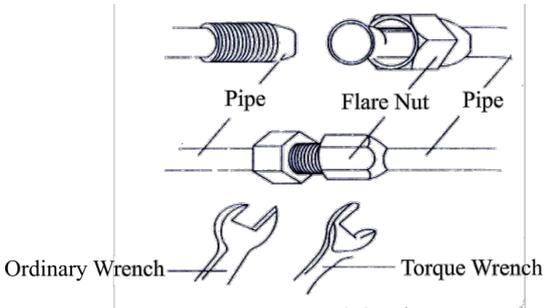
4.9 Use a torque wrench to tighten it according to the torque values in the torque requirements table; (Refer to the torque requirements table on section INSTALLATION PRECAUTIONS)

4.10 Wrap the joint with the insulation pipe.



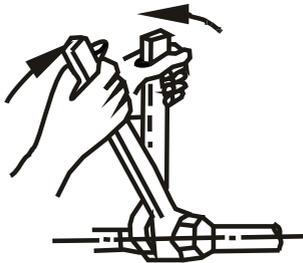
INDOOR UNIT INSTALLATION

- a. Let the flare end of the copper pipe point at the screw and then tighten the screw by hand.
- b. After that, tighten the screw by the torque wrench unit it clatters (as shown in Fig).



Junction fixture

- Aim at connection pipe
fix the nut of connection pipe, then tighten as the following diagram with spanner.



▲ Notice

- According to installation conditions, overlarge wrenched torch will destroy the nut. (Unit. N.cm)

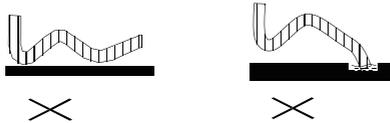
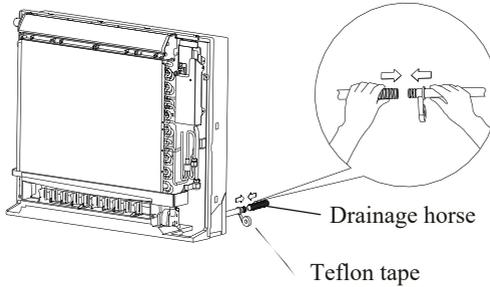
INDOOR UNIT INSTALLATION

Step5: Connect Drainage Hose

5.1 Connect the drainage hose to the drainage port, ensure the joint is firm and the sealing effect is good.

5.2 Wrap the joint firmly with teflon tape to ensure no leaks.

Note: Make sure there is no twists or dents, and the pipes should be placed obliquely downward to avoid blockage, to ensure proper drainage.



Step6: Connect Wiring

6.1 Choose the right cables size determined by the maximum operating current on the nameplate.

(Check the cables size refer to section INSTALLATION PRECAUTIONS)

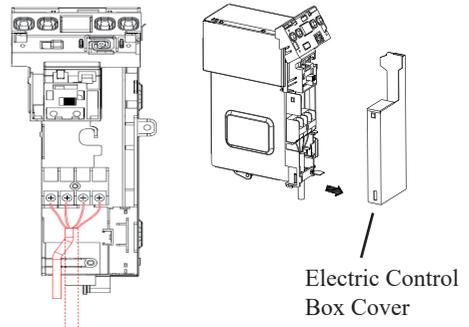
6.2 Open the electric control box cover, to reveal the terminal block.

6.3 Unscrew the cable clamp.

6.4 Connect the wires to corresponding terminal according to the wiring diagram on the electric control box cover. And make sure that they are well connected.

6.5 Screw the cable clamp to fasten the cables.

6.6 Reinstall the electric control box cover.

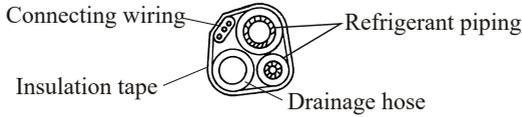


INDOOR UNIT INSTALLATION

Step7: Wrap Piping and Cable

After the refrigerant pipes, connecting wires and drainage hose are all installed, in order to save space, protect and insulate them, it must be bundle with insulating tape before passing them through the wall hole.

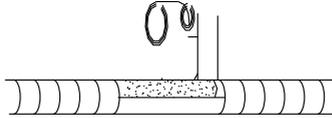
7.1 Arrange the pipes ,cables and drainage hose well as the following picture.



Note: (I) Make sure the drainage hose is at the bottom.

(II) Avoid crossing and bending of parts.

7.2 Using the insulating tape wrap the refrigerant pipes, connecting wires and drainage hose together tightly.



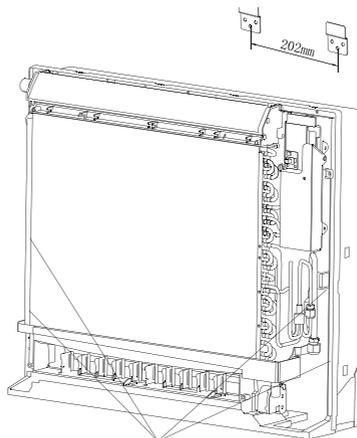
Step8: Mount Indoor Unit

8.1 Slowly pass the refrigerant pipes, connecting wires and drainage hose wrapped bundle through the wall hole.

8.2 Hang the top of indoor unit on the two hooks.

8.3 Apply slight pressure to the left and right sides of the indoor unit, make sure the indoor unit is hooked firmly.

8.4 Use a long screwdriver to fix the 4 screws.

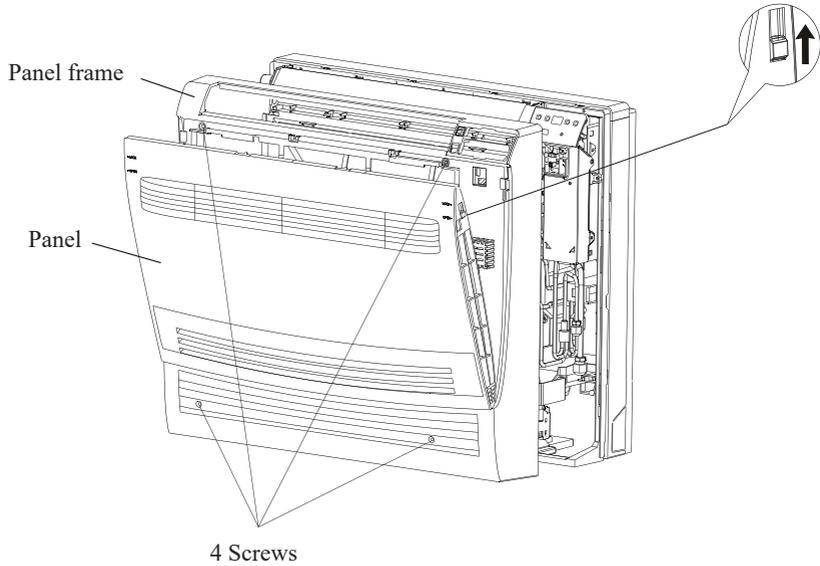


Fix four screws

INDOOR UNIT INSTALLATION

Step9: Reinstall the indoor unit

- 9.1 Install the frame on the chassis and fix it with 4 screws.
- 9.2 Install the panel on the frame and slide the switch on both side of panel to "Lock".



ELECTRIC WIRING

3.Externalwiringdiagrams

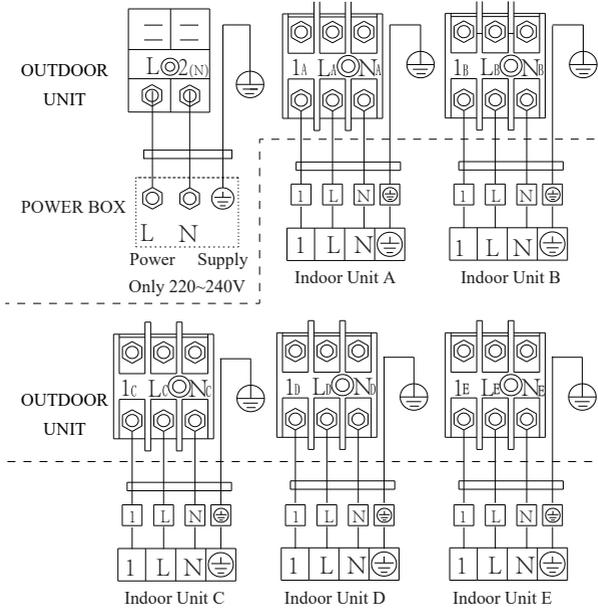
Cable Connection Between IDU To ODU

⚠ Note: Plug the connective cables to the corresponding terminals, as shown. For example, Terminal (A) of the outdoor unit must connect with Terminal (A) on the indoor unit.

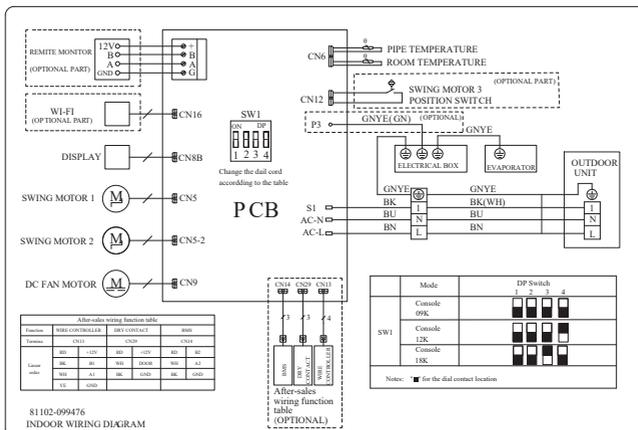
Note: 1) 1: Connect to internal and external communication lines.

2) L: Connect the Live line.

3) N: Connect the Neutral line.



INDOOR UNIT



TEST RUN

Inspections Before Test Run

Do the following checks before test run.

Description	Inspection method
Electrical safety inspection	<ul style="list-style-type: none"> • Check whether the power supply voltage complies with specification. • Check whether there is any wrong or missing connection between the power lines, signal line and earth wires. • Check whether the earth resistance and insulation resistance comply with requirements.
Installation safety inspection	<ul style="list-style-type: none"> • Confirm the direction and smoothness of drainage pipe. • Confirm that the joint of refrigerant pipe is installed completely. • Confirm the safety of outdoor unit, mounting plate and indoor unit installation. • Confirm that the valves are fully open. • Confirm that there are no foreign objects or tools left inside the unit. • Complete installation of indoor unit air inlet grille and panel.
Refrigerant leakage detection	<ul style="list-style-type: none"> • The piping joint, the connector of the two valves of the outdoor unit, the valve spool, the welding port, etc., where leakage may occur. • Foam detection method: Apply soapy water or foam evenly on the parts where leakage may occur, and observe whether bubbles appear or not, if not, it indicates that the leakage detection result is safe. • Leak detector method: Use a professional leak detector and read the instruction of operation, detect at the position where leakage may occur. • The duration of leak detection for each position should last for 3 minutes or more; : If the test result shows that there is leakage, the nut should be tightened and tested again until there is no leakage; After the leak detection is completed, wrap the exposed pip connector of indoor unit with thermal insulation material and wrap with insulation tape.

TEST RUN

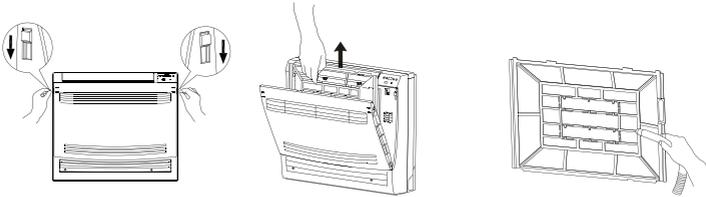
Test Run Instruction

1. Turn on the power supply.
2. Press the ON/OFF button on the remote controller to turn on the air conditioner.
3. Press the Mode button to switch the mode COOL and HEAT.
In each mode set as below:
COOL-Set the lowest temperature
HEAT-Set the highest temperature
4. Run about 8 minutes in each mode and check all functions are properly run and respond the remote controller. Functions check as recommended:
 - 4.1 If the outlet air temperature respond the cool and heat mode
 - 4.2 If the water drains properly from the drainage hose
 - 4.3 If the Louver and deflectors(optional) rotate properly
5. Observe the test run state of the air conditioner at least 30 minutes.
6. After the successfully test run, return the normal setting and press ON/OFF button on the remote controller to turn off the unit.
7. Inform the user to read this manual carefully before use, and demonstrate to the user how to use the air conditioner, the necessary knowledge for service and maintenance, and the reminder for storage of accessories.

Note:

If the ambient temperature is excess the range refer to section OPERATION INSTRUCTIONS, and it can not run COOL or HEAT mode, lift the front panel and refer to the emergency button operation to run the COOL and HEAT mode.

MAINTENANCE

<p style="text-align: center;">⚠ Warning</p>	<ul style="list-style-type: none"> • When cleaning, you must shut down the machine and cut off the power supply for more than 5 minutes. • Under no circumstances should the air conditioner be flushed with water. • Volatile liquid (e.g. thinner or gasoline) will damage the air conditioner, so only use soft dry cloth or wet cloth dipped with neutral detergent to clean the air conditioner. • Pay attention to cleaning the filter screen regularly to avoid dust covering which will affect the filter screen effect. When the operating environment is dusty, the cleaning frequency should be increased appropriately. • After removing the filter screen, do not touch the fins of the indoor unit to avoid scratching.
<p style="text-align: center;">Clean the unit</p>	<div style="text-align: center;">  <p>Wring it dry Gentle wipe the unit surface</p> <p>Tip: Wipe frequently to keep air conditioner clean and good appearance.</p> </div>
<p style="text-align: center;">Clean the filter</p>	<div style="text-align: center;">  <p>Tip: When you find accumulated dust in the filter, please clean the filter in time to ensure the clean, healthy and efficient operation inside the air conditioner.</p> </div>
<p style="text-align: center;">Service and maintenance</p>	<ul style="list-style-type: none"> • When the air conditioner is not in use for a long time, do the following work: Take out the batteries of the remote controller and disconnect the power supply of the air conditioner. • When starting to use after long-term shutdown: <ol style="list-style-type: none"> 1. Clean the unit and filter screen; 2. Check whether there are obstacles at the air inlet and outlet of indoor and outdoor units; 3. Check whether the drain pipe is unobstructed; Install the batteries of the remote controller and check whether the power is on.

TROUBLESHOOTING

Error Code	Error Content
E0	Indoor and outdoor communication failure
E1	Indoor ambient temperature sensor failure
E2	Indoor fan coil temperature sensor failure
E3	Outdoor fan coil temperature sensor failure
E4	Abnormal system malfunction (lack of fluorine) ⁵
E5	Model configuration error
E6	Indoor PG/DC fan failure
E7	Outdoor ambient temperature sensor failure
E8	Outdoor exhaust temperature sensor failure
E9	Outdoor IPM module failure/compressor drive failure
EA	Outdoor current sensor failure
Eb	PCB and display screen communication failure
EC	Outdoor modules Communication failure
EE	Outdoor EEPROM fault
EF	Outdoor DC fan failure
EH	Outdoor suction sensor failure
EP	Outdoor compressor casing top failure
EU	Outdoor voltage sensor failure
Ej	Outdoor central coil temperature sensor failure
En	Outdoor air pipe temperature sensor failure
Ey	Outdoor liquid pipe temperature sensor failure

Error Code	Error Content
P0	IPM module protection
P1	Overvoltage and undervoltage protection
P2	Overcurrent protection
P3	Other protections
P4	Protection against excessive outdoor exhaust temperature
P5	Cooling protection against overcooling
P6	Cooling and anti overheating protection
P7	Heating and anti overheating protection
P8	Protection against high or low outdoor temperature
P9	Compressor drive protection (abnormal load)
PA	Communication failure/mode conflict
F0	Infrared human sensing sensor failure
F1	Battery module failure
F2	Exhaust temperature sensor failure protection
F3	Failure protection of outer tube temperature sensor
F4	Abnormal protection of refrigerant circulation
F5	PFC protection
F6	Compressor missing/reverse phase protection
F7	Module temperature protection
F8	Abnormal commutation of four-way valve
F9	Module temperature sensor circuit malfunction

TROUBLESHOOTING

Error Code	Error Content
FA	Compressor phase current detection fault
Fb	Cooling and heating overload protection limit frequency reduction
FC	High power protection limit/frequency reduction
FE	Module current (compressor phase current) protection limit/frequency reduction
FF	Module temperature protection limit/frequency reduction
FH	Drive protection limit/frequency reduction
FP	Anti condensation protection limit/frequency reduction
FU	Anti freezing protection limit/frequency reduction
Fj	Exhaust protection limit/frequency reduction
Fn	External AC current protection limit/frequency reduction

Error Code	Error Content
Fy	Fluorine deficiency protection
H1	High pressure switch malfunction
H2	Low pressure switch malfunction
bf	TVOC sensor failure
bc	PM2.5 sensor failure
bj	Humidity sensor failure
bE	CO2 sensor malfunction
bd	Fresh air fan failure
d4	Water full protection
d5	Access control protection

TROUBLESHOOTING

MALFUNCTION	POSSIBLE CAUSES
The appliance does not operate	Power failour/plug pulled out.
	Damaged indoor/outdoor unit fan motor.
	Faulty compressor thermomagnetic circuit breaker.
	Faulty protective device or fuses.
	Loose connections or plug pulled out.
	It sometimes stops operating to protect the appliance.
	Voltage higher or lower than the voltage range.
	Active TIMER-ON function.
Strange odor	Damaged electronic control board.
	Dirty air filter.
Noise of running water	Back flow of liquid in the refrigerant circulation.
A fine mist comes from the air outlet	This occurs when the air in the room becomes very cold,for example in the “COOLING” or “DEHUMIDIFYING/DRY” modes.
A strange noise can be heard	This noise is made by the expansion or contraction of the front panel due to variations in temperature and does not indicate a problem.
Insufficient airflow, eitherhot or cold	Unsuitable temperature setting.
	Obstructed air conditioner intakes and outlets.
	Dirty air filter.
	Fan an speed set at minimum.
	Other sources of heat in the room.
The appliance does not respond to commands	No refrigerant
	Remote control is not close enough to indoor unit
	The batteries of remote control need to be replaced.
The display is opp	Obstacles between remote control and signal receiver in indoor unit
	Active DISPLAY function.
Switch off the air conditioner immediately and cut off the power supply in the event of :	Power failure.
	Strange noises during operation.
	Faulty electronic control board.
	Faulty fuses or switches.
	Spraying water or objects inside the appliance.
	Overheated cables or plugs.
Very strong smells coming from the appliance.	

DISPOSAL GUIDELINE

1. Minimum installation height, minimum room area (operating or storage) refer to installation manual.
2. Risk Of Fire-Auxiliary devices which may be ignition sources shall not be installed in the ductwork, other than auxiliary devices listed for use with the specific appliance. See instructions.
3. Mount with the lowest moving parts at least 2.5m (8ft) above floor or grade level.
4. Risk of electric shock. Can cause injury or death. Disconnect all remote electric power supplies before servicing.
5. Risk Of Fire. Flammable Refrigerant Used. To Be Repaired Only By Trained Service Personnel. Do Not Puncture Refrigerant Tubing.
6. Risk Of Fire. Dispose Of Properly In Accordance With Federal Or Local Regulations. Flammable Refrigerant Used.
7. Risk Of Fire. Flammable Refrigerant Used. Consult Repair Manual/Owner's Guide Before Attempting To Service This Product. All Safety Precautions Must Be Followed.
8. Risk Of Fire. Due to Flammable Refrigerant Used. Follow Handling Instructions Carefully in Compliance with National Regulations.



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