

## COPPER

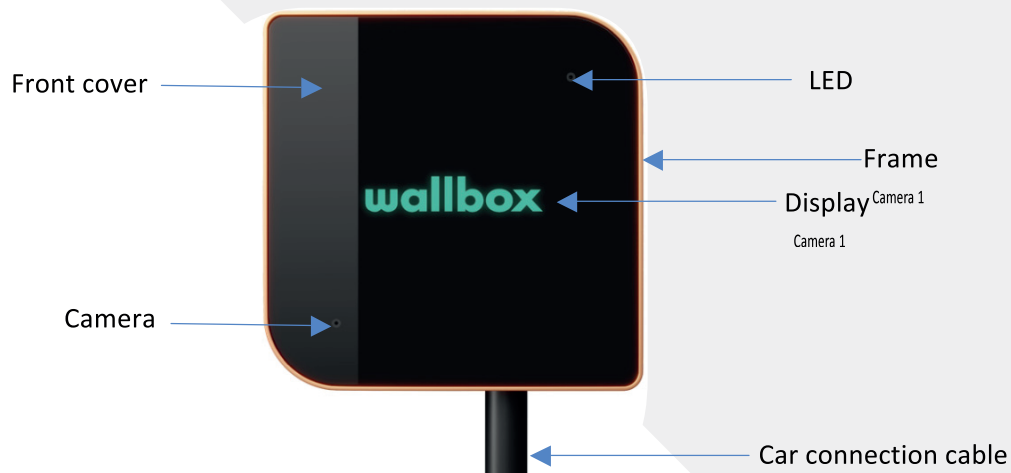
### Quick guide



## INTRODUCTION

This user guide will guide you through your new Wallbox Copper and will teach you how to interact with it. After a qualified technician has finished the installation, the charger will be ready to use without needing any further configuration.

You have three different ways to interact with your charger: Bluetooth, internet (WiFi or Ethernet) and gestures. In the following chapters we will go over some simple steps to teach you how to use them. But first of all, let's take a look at the charger!



The display and the LED will give you information about the charger status.

LED sequences:

- **STANDBY mode (green):** Charger not connected to the car, ready to use.
- **READY mode (turquoise):** Charger connected but not charging (waiting to establish connection, vehicle fully charged or waiting for vehicle to allow charging).
- **READY with SCHEDULE mode (turquoise blinking):** Charger connected waiting for scheduled charging to begin. If the charger is connected more than 12h before the scheduled charging time, the vehicle will start charging automatically.
- **CHARGING mode (blinking blue):** Once a secure connection is established, the charging process starts. The process will stop when the user unplugs the charger, when the schedule is finished, when the vehicle is fully charged or if an error occurs.
- **BLUETOOTH mode (purple):** Charger pairing with mobile app through Bluetooth
- **LOCKED mode (yellow):** Charger locked. Locking only possible if the charger is connected with the app.
- **ERROR mode (red):** Charger stops charging due to an error.
  - a. Electricity Network problem
  - b. Error on the vehicle side
  - c. Charger detects error through internal real-time monitoring system

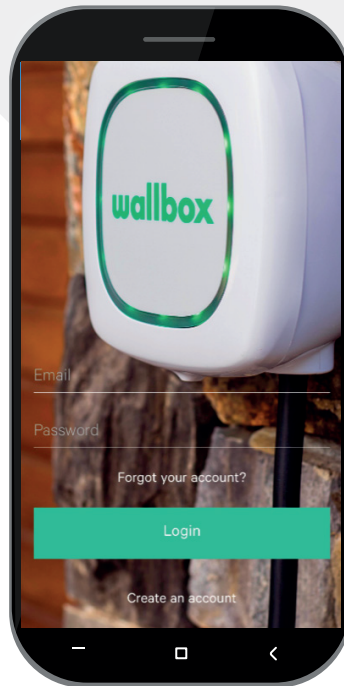


## DOWNLOAD APP

To start with, you will need to download the Wallbox app on your smartphone to have access to all the functionalities. You can use these QR codes to download the app:

## CREATE A NEW ACCOUNT ON THE APP

Open the app, click on create account and follow some simple steps.



Confirm your account and you are ready to log in.

## CREATE A NEW ACCOUNT AT THE myWallbox WEBSITE

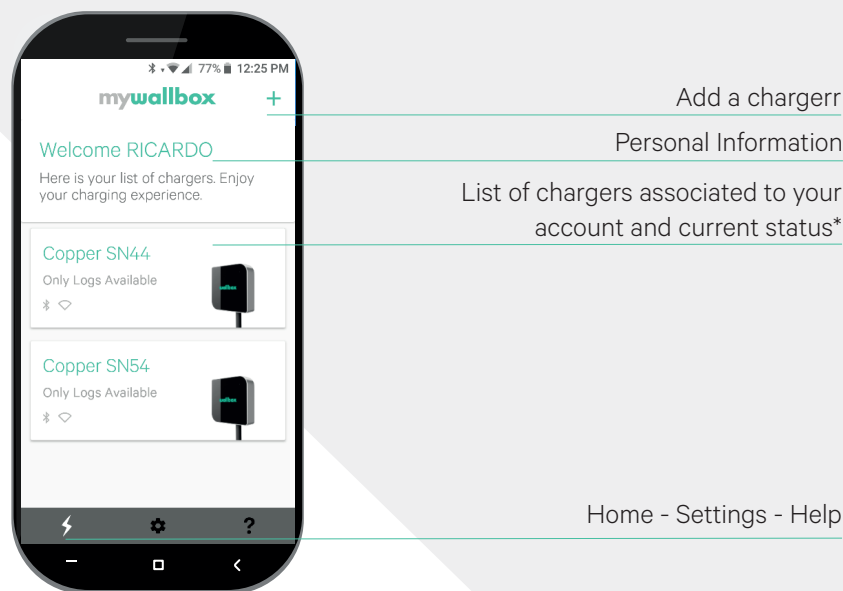
You can also create a new account on the website.

Visit [www.wallbox.com/mywallbox](https://www.wallbox.com/mywallbox), click on “create account” and follow some simple steps. Confirm your account and you'll be ready to log in



## THE APP - QUICK VIEW

myWallbox App allows you to manage all the chargers you need just adding them with their serial Number (SN) and the Unique Identifier (UID)\*. The first time you synchronize the charger, make sure you have the Bluetooth connection activated and you are situated close to your charger.

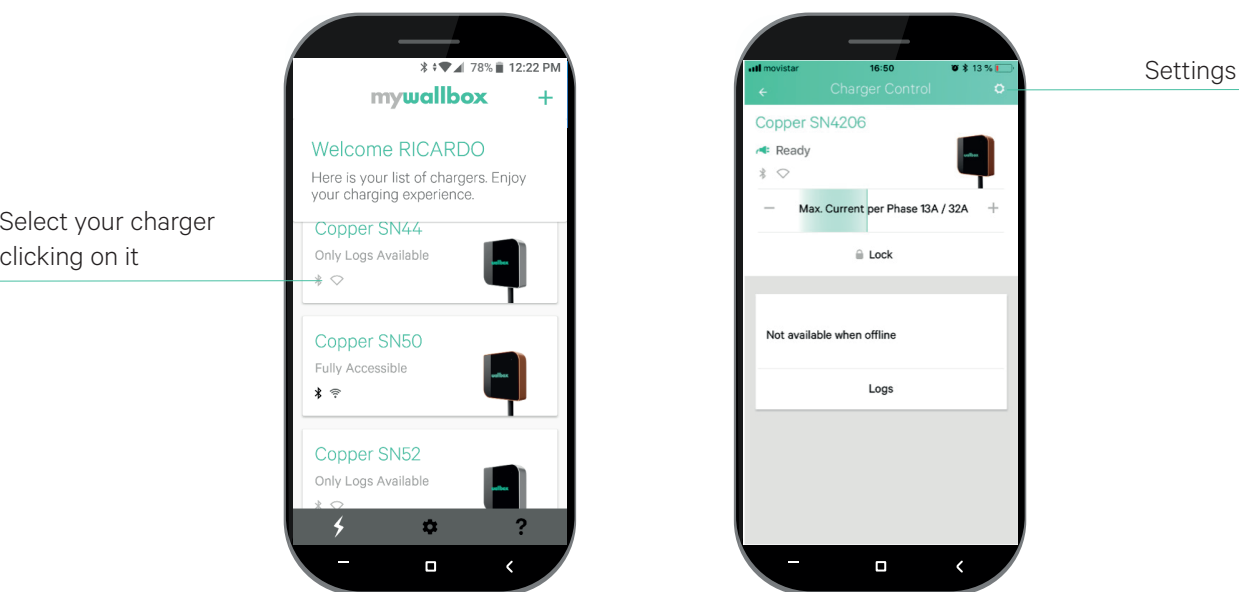


\*Enter the Serial Number (SN) and the Unique Identifier (UID) you'll find on the lable located on the bottom of the charger. When connection is done, you'll be able to manage your charger.

\*\* LABEL IMAGE \*\*

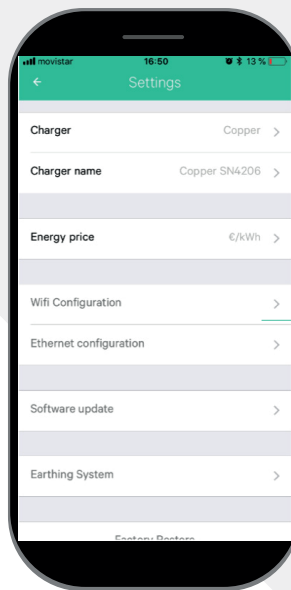
## CONNECT TO INTERNET

In order to connect to your charger, you will first need to enable your Bluetooth connection and stay close to the charger. First, select the charger you want to connect to the internet on your phone by clicking on it. When the next page opens, click on "settings"



Select Wifi or Ethernet configuration (depending on your connection).

After selecting your internet connection, it might take several minutes until the charger is synchronized with myWallbox. Once the synchronization is complete a Wifi/Ethernet symbol label will show up. You can now remotely manage your charger from your phone.



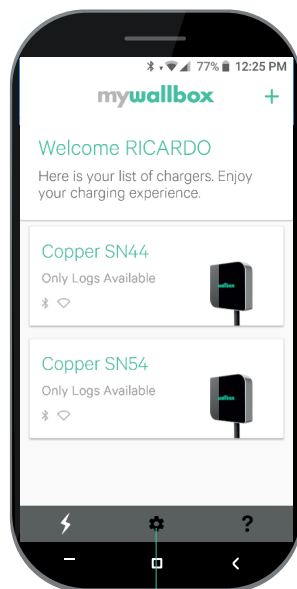
Set up internet connection

## ACTIVATION OF FACE RECOGNITION

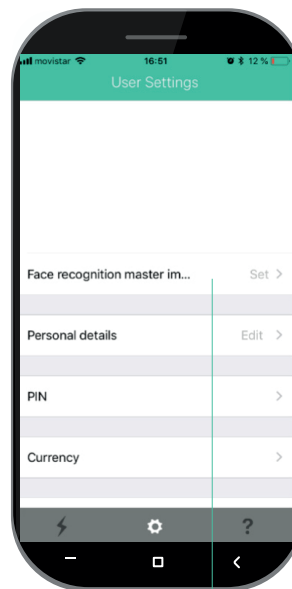
For this feature, the internet has to be configured (see point above)

- On the main menu, click on the settings button.
- Click on "Face recognition master image".
- Take a frontal picture of yourself

From now on you will be able to unlock the charger using Face Recognition. To do so, use the unlock gesture (explained below) and the charger will immediately take a picture. It might take a few seconds before the charger is unlocked.



Settings

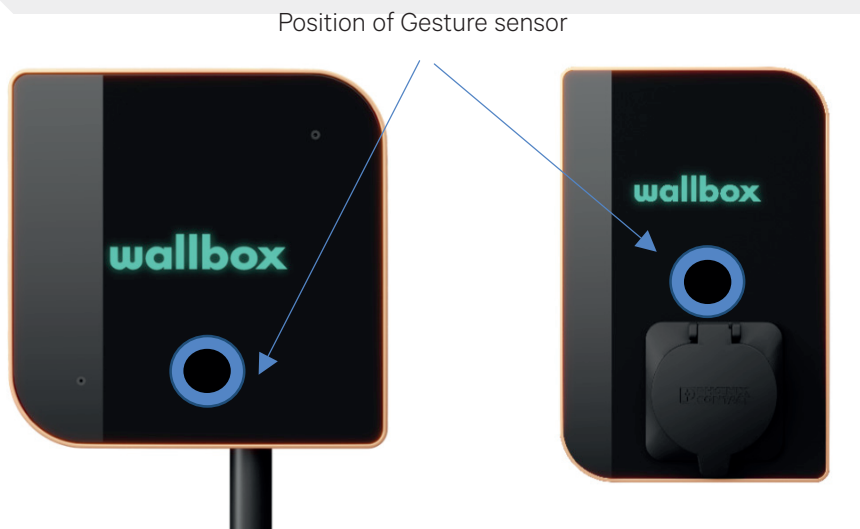


Face recognition set up



## GESTURES

The Wallbox Copper has a gesture recognition system that will help you manage your charger without using any external device. Please assure that you move your hand with close distance to the charger over the bottom part of the charger has marked in the graphic below.



## GESTURE FUNCTIONS:

- Wave up to increase maximum charging current.
- Wave down to decrease maximum charging current.
- Wave left to lock the charger.
- Wave in any direction to unlock the charger. (Face Recognition starts – See chapter above to activate it)

## START USING

You are now ready to start using your charger. Unlock your charger via app or using face recognition.

- Select the maximum current that you want to use with your phone or using gestures.
- Plug the cable in your vehicle.

For more information on how to manage your charger using your phone, take a look at the App tutorial.



