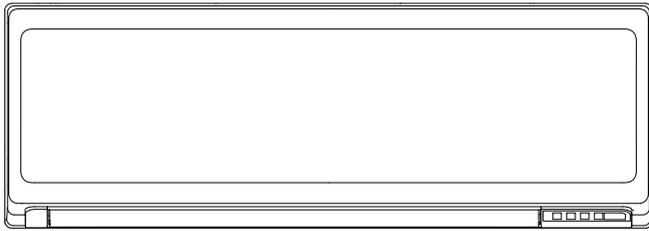


OPERATING MANUAL

AIR CONDITIONER (Wall Mounted type)



MODEL:

*Please write down the model name.
(Refer to the rating label.)

Before using this product, read these instructions thoroughly and keep this manual for future reference.

Contents

1. SAFETY PRECAUTIONS.....	1
2. NAME OF PARTS	2
2.1. Remote controller	2
2.2. Indoor unit.....	4
3. BASIC OPERATIONS	4
4. AIRFLOW SETTINGS	4
4.1. Fan speed setting	4
4.2. Airflow direction setting.....	4
5. TIMER OPERATIONS.....	5
5.1. On timer or Off timer	5
5.2. Program timer	5
5.3. Sleep timer	5
6. ENERGY SAVING OPERATIONS	5
6.1. Economy operation.....	5
7. OTHER OPERATIONS	5
7.1. Powerful operation.....	5
8. CLEANING AND CARE.....	5
9. GENERAL INFORMATION	6
10. OPTIONAL PARTS	7
10.1. Wireless LAN control	7
11. TROUBLESHOOTING	8

1. SAFETY PRECAUTIONS

To prevent personal injury or property damage, read this section carefully before you use this product, and be sure to comply with the following safety precautions. Incorrect operation due to failure to follow the instructions may cause harm or damage, the seriousness of which is classified as follows:

WARNING

This mark warns of death or serious injury.

CAUTION

This mark warns of injury or damage to property.



This mark denotes an action that is PROHIBITED.



This mark denotes an action that is COMPULSORY.

Explanation of symbols displayed on the indoor unit or outdoor unit.

WARNING



This symbol shows that this product uses a flammable refrigerant. If the refrigerant is leaked and exposed to an external ignition source, there is a risk of fire.

CAUTION



This symbol shows that the operating manual should be read carefully.

CAUTION



This symbol shows that a service personnel should be handling this equipment with reference to the installation manual.

CAUTION



This symbol shows that information is available such as the operating manual or installation manual.

WARNING



- This product contains no user-serviceable parts. Always consult authorized service personnel for repairing, installation, and relocation of this product. Improper installation or handling will cause leakage, electric shock, or fire.
- In the event of a malfunction such as burning smell, immediately stop operation of the air conditioner, and disconnect all the power supply by turning off the electrical breaker or disconnecting the power plug. Then consult authorized service personnel.
- Take care not to damage the power supply cable. If it is damaged, it should be replaced only by authorized service personnel in order to avoid a hazard.
- In the event of refrigerant leakage, be sure to keep away from fire or any flammables, and consult authorized service personnel.
- In the event of a thunder storm or any prior sign of a lightning strike, turn off the air conditioner via the remote controller, and refrain from touching the product or the power source to prevent any electrical hazards.
- This product shall be stored in a room without continuously operating ignition sources (for example: open flames, an operating gas appliance or an operating electric heater).
- This product shall be stored in a well-ventilated area.
- Be aware that refrigerants may not contain an odour.



PART No. 9333892009

WARNING

-  This product shall be stored so as to prevent mechanical damage from occurring.
 - Disposing of the product shall be done properly, in compliance with national or regional regulations.
 - During transportation or relocation of the indoor unit, pipes shall be covered with the wall hook bracket for protection.
Do not move this product by holding the indoor unit pipes. (The stress applied to the pipe joints may cause the flammable gas to leak during operation).
 - This product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of this product by a person responsible for their safety. Children should be supervised to ensure that they do not play with this product.
 - Dispose of the packing materials safely. Tear and dispose of the plastic packing bags so that children cannot play with them. There is danger of suffocation if children play with the original plastic bags.
-  Do not install the unit in area filled with mineral oil such as a factory or area containing a large amount of splashed oil or steam such as a kitchen.
 - Do not start or stop the operation of this product by inserting or pulling out the power plug, or by turning on or off the circuit breaker.
 - Do not use flammable gases near this product.
 - Do not expose yourself directly to the cooling airflow for many hours.
 - Do not insert your fingers or any other objects into outlet port or inlet port.
 - Do not operate with wet hands.
 - Do not use means to accelerate the defrosting process or to clean this product, other than those recommended by the manufacturer.
 - Do not pierce or burn.

CAUTION

-  Provide occasional ventilation during use.
 - Always operate this product with air filters installed.
 - Ensure that any electronic equipment is at least 1 m (40 in) away from this product.
 - Disconnect all the power supply when not using this product for extended periods.
 - After a long period of use, ensure to get the mounting of the indoor unit checked to prevent this product from falling down.
 - The airflow direction and the room temperature should be carefully considered when you use this product in a room with infants, children, elderly or sick persons.
 - Keep the surroundings of the outdoor unit clean and tidy, and do not place items around it. Any objects blocking or entering from the outlet ports may cause product malfunction.
-  Do not direct the airflow at fireplaces or heating apparatus.
 - Do not block or cover the intake grille and the outlet port.
 - Do not apply any heavy pressure to radiator fins.
 - Do not climb on, place objects on, or hang objects from this product.
 - Do not place any other electrical products or household belongings under this product. Dripping condensation from this product might get them wet, and may cause damage or malfunction of your property.
 - Do not expose this product directly to water.

CAUTION

-  Do not use this product for preservation of food, plants, animals, precision equipment, art work, or other objects. This may cause quality deterioration of those items.
- Do not expose animals or plants to the direct airflow.
- Do not drink the drainage from the air conditioner.
- Do not pull the power supply cable.
- Do not touch the aluminum fins of heat exchanger built-in this product to avoid personal injury when you maintain the unit.
- Do not stand on unstable steps when operating or cleaning this product. It may overturn and can cause injury.

This product contains fluorinated greenhouse gases.

2. NAME OF PARTS

CAUTION

-  For appropriate signal transmission between the remote controller and the indoor unit, keep the signal receiver away from the following items:
 - Direct sunlight or other strong lights
 - Flat-panel television screenIn rooms with instantaneous fluorescent lights, such as inverter type ones, the signal may not be transmitted properly. In such a case, consult the store of purchase.

2.1. Remote controller

WARNING

-  Take care to prevent infants and young children from accidentally swallowing the batteries.

CAUTION

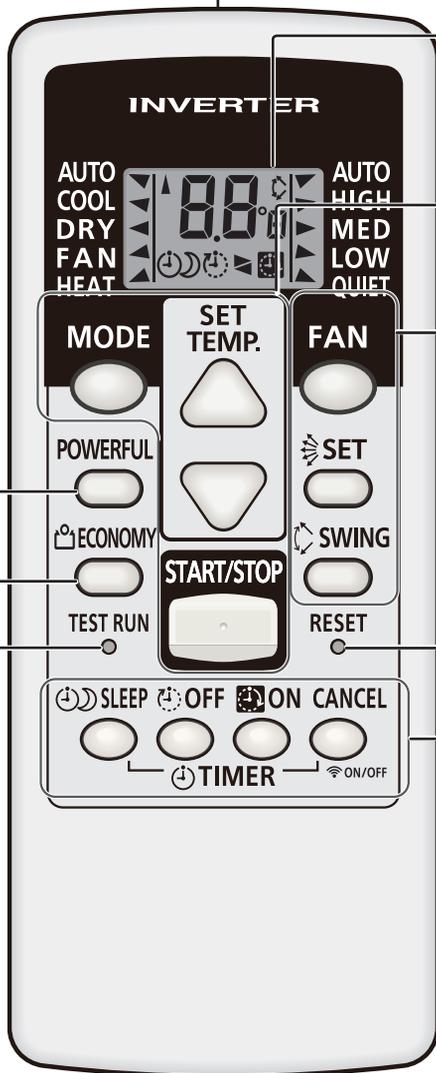
-  To prevent malfunction or damage of the remote controller:
 - Place remote controller at where will not be exposed to direct sunlight or excessive heat.
 - Remove batteries if the product is not going to be used for an extended period.
 - Obstacles such as a curtain or wall between the remote controller and the indoor unit may affect the appropriate signal transmission.
 - If leaking battery fluid comes in contact with your skin, eyes, or mouth, immediately rinse with plenty of clean water, and consult your physician.
 - Exhausted batteries must be removed immediately, and be disposed according to the local laws and regulations of your region.
-  Do not apply strong shocks to the remote controller.
 - Do not pour water on the remote controller.
 - Do not attempt to recharge dry batteries.
 - Do not use dry batteries that has been recharged.

- * : The setting must be done while the setting screen is displayed for each function.
- | : The button is controllable only when the air conditioner is operating.
- 📶 : The instruction is relating to the wireless LAN control (optional).

Signal transmitter

Aim at the signal receiver of the indoor unit properly.

- Operating range is approximately 7 m.
- [▲] will appear when the signal is transmitted.
- The indoor unit will emit a beep when it receive the signal properly. If there is no beep, press the button again.



Remote controller display

In this section, all the possible indicators are displayed for description. In actual operation, the display is linked with the button operation, and only shows the necessary indicators for each setting.

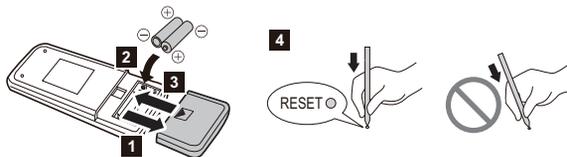
For Basic operations Refer to page 4.

	Starts or stops the air conditioner operation.	
	Changes the operation mode.	*
	Adjusts the setting temperature.	*

For Airflow settings Refer to page 4.

	Controls the fan speed.	*
	Controls the vertical airflow direction.	*
	Sets the automatic Swing operation.	*

Replacing batteries (R03/LR03/AAA x 2)



- 1~3. Put batteries as shown in the figure above.
4. Press RESET as shown in the figure above. Use a tip of a ballpoint pen or other small object.

- NOTES:**
- Use specified type of batteries only.
 - Do not mix different types or new and used batteries together.
 - Batteries can be used about 1 year in ordinary use.
 - If the remote control range noticeably shortens, replace the batteries.

For Powerful operation Refer to page 5.

Activates or deactivates the Powerful operation. *|

For Energy saving operation Refer to page 5.

Activates or deactivates the Economy operation. *|

Do not press this button in normal use. It starts the test run (for use by authorized service personnel only).
NOTES: If the test run starts unintentionally, press **START/STOP** to quit the test run.

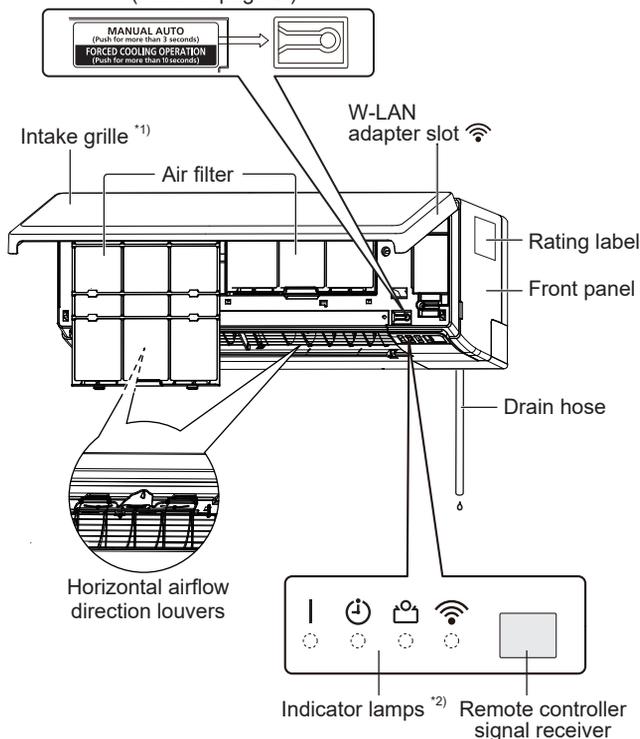
For Timer operations Refer to page 5.

	Activates or deactivates the Sleep timer.	*
	Sets the Off timer.	*
	Sets the On timer.	*
	By pressed down, enters the wireless LAN setting mode. (Refer to page 7.)	📶
	Cancels the timer setting.	
	By pressed down, activates or deactivates the wireless LAN control. (Refer to page 8.)	📶
	Deactivates the timer setting.	

2.2. Indoor unit

📶: The instruction is relating to the wireless LAN control (optional).

For Manual Auto operation
and Filter indicator reset
(Refer to page 9.)



*1) Before starting operation, make sure that the intake grille is closed completely. Incomplete closing may affect the proper function or performance of the product.

*2) Indicator lamps light in the following conditions.

	Name	Color	Operation or condition
	Operation	Green	Normal operation
🕒	Timer	Orange	Timer operation
🏠	Economy	Green	Economy operation
📶	W-LAN	Orange	Wireless LAN control is active. 📶

3. BASIC OPERATIONS

3 steps to start operation

1. Press **START/STOP** to start or stop the operation.

2. Press **MODE** to select the operation mode.

The operation mode changes as follows.



3. Press **SET TEMP.** (📶) to set the desired temperature.

The temperature changes by 1 °C increments.

Temperature setting range	
Auto/Cooling/Dry	18 - 30 °C
Heating	16 - 30 °C

NOTES:

- In the Cooling or Dry mode, set the temperature lower than the current room temperature.
- In the Cooling mode, the indoor unit fan may stop from time to time to perform Fan control for energy saving that enables power-saving operation by stopping the rotation of the indoor unit fan when the outdoor unit is stopped. In initial setting, this function is activated. To deactivate the function, consult the installer or authorized service personnel.
- In the Heating mode,
 - set the temperature higher than the current room temperature.
 - at the beginning of the operation, the indoor unit fan rotates at very low speed for 3-5 minutes.
 - the Automatic defrosting operation overrides the Heating operation when necessary.
- In the Fan mode, temperature control is not available.

4. AIRFLOW SETTINGS

4.1. Fan speed setting

🔑 Press **FAN** to control the fan speed.

The fan speed changes as follows.



When **AUTO** is selected, the fan speed depends on the operating condition.

4.2. Airflow direction setting

For details of the airflow ranges, refer to "Airflow direction range".

Vertical airflow direction setting

🔑 Press **SET** to adjust the vertical airflow direction.

Horizontal airflow direction setting

⚠ CAUTION

⚠ Before you adjust the horizontal airflow direction, make sure that the vertical airflow direction louver has been stopped completely.

🔑 Adjust two knobs by hand.

Swing operation setting

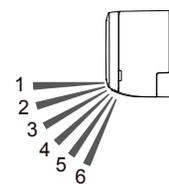
🔑 Press **SWING** to start or stop the Swing operation.

NOTES:

- The Swing operation may stop temporarily when the indoor unit fan is rotating at very low speed or is stopped.

Airflow direction range

Vertical airflow direction



Change by SET	1 ↺ 2 ↺ 3 ↺ 4 ↺ 5 ↺ 6
Swing operation by SWING	
Cooling, Dry	1 ↔ 4
Heating	3 ↔ 6
Fan *	1 ↔ 4 or 3 ↔ 6

* the Swing operation range depends on the airflow direction set before the Swing operation.

NOTES:

- Do not adjust the airflow direction louvers by hand.
- In the Auto or Heating mode, the airflow direction stay position 1 for a while from the start of the operation.
- In the Cooling or Dry mode, position 1-3 is recommended to prevent condensation drips damaging your property. If position 4-6 keeps for 30 minutes or more in these modes, the airflow direction changes to position 3 automatically.
- When using the mobile app (optional wireless LAN control is necessary), the vertical airflow can be selected from 4 positions.

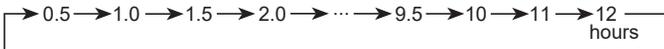
5. TIMER OPERATIONS

NOTES: When [🕒] indicator on the indoor unit blinks, set the clock and timer again. This blinking shows that the internal clock go wrong due to an interruption of the power supply. (Refer to page 7.)

5.1. On timer or Off timer

The On timer starts the operation at your desired time.
The Off timer stops the operation at your desired time.

- When you use the On timer, press **ON**.
When you use the Off timer, press **OFF**.
- Each time you press the button, the time changes as follows:



- When you use the On timer, set the time while the **ON** indicator on the remote controller display is blinking.
- When you use the Off timer, set the time while the **OFF** indicator on the remote controller display is blinking.
- To deactivate the On/Off timer, press **CANCEL** (🔌 ON/OFF) while [ON] or [OFF] is shown on the remote controller display. The indicator will disappear.

5.2. Program timer

The Program timer operates as the combination of the On timer and Off timer.

🔌 Set On timer and Off timer. (Refer to "5.1. On timer or Off timer").

First, the timer set earlier will operate.

After the time set by the earlier timer passed, the timer set later will begin the counting down.

Timer	Indicator on the remote controller display
On→Off timer	🕒 ⏪
Off→On timer	🕒 ⏩

NOTES: If you change the setting value for the timer after the Program timer is set, the counting down of the timer will be reset at that moment.

5.3. Sleep timer

The Sleep timer supports your comfortable sleep by moderating the air conditioner operation gradually.

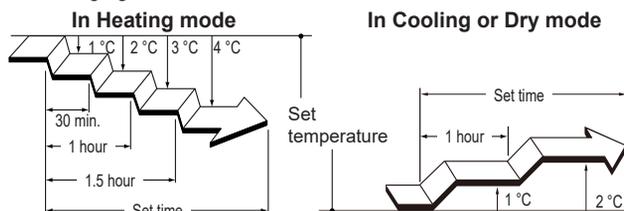
🔌 Press **SLEEP**.

Each time you press the button, the time changes as follows:



- Set the time while the **SLEEP** indicator on the remote controller display is blinking.
- To repeat the timer, press the button when the indicator is not displayed.

During the Sleep timer operation, the setting temperature changes as the following figure.



After the set time has elapsed, the air conditioner operation turns off.

6. ENERGY SAVING OPERATIONS

6.1. Economy operation

It saves more electricity than other operation modes by changing the set temperature to a moderate setting.

🔌 Press **ECONOMY** to activate/deactivate the Economy operation.

[🕒] indicator on the indoor unit will turn on.

Operation mode	Room temperature
Cooling/Dry	Few degrees higher than the set temperature
Heating	Few degrees lower than the set temperature

NOTES:

- In the Cooling, Heating, or Dry mode, the maximum output of this operation is approximately 70 % of usual operation.
- This operation cannot be performed during the temperature monitoring by the Auto mode.

7. OTHER OPERATIONS

7.1. Powerful operation

In the Powerful operation, the air conditioner will operate at maximum power and strong airflow to cool down or warm up the room quickly.

🔌 Press **POWERFUL** to activate/deactivate the Powerful operation.

When activated, the indoor unit will emit 3 short beeps.

When deactivated, the indoor unit will emit 2 short beeps.

The Powerful operation will be turned off automatically in the following situations:

- The Powerful operation runs for a certain amount of time and the room temperature reaches the set temperature in the Cooling, Dry, or Heating mode.
- 20 minutes after the Powerful operation has started.

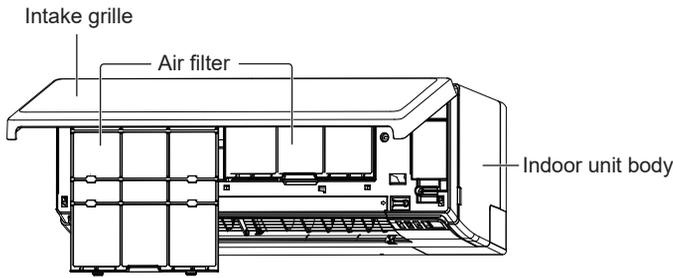
NOTES:

- The airflow direction and the fan speed are controlled automatically.
- The Powerful operation cannot be performed simultaneously with Economy operation.

8. CLEANING AND CARE

⚠️ CAUTION

- Before cleaning this product, be sure to turn it off and disconnect all the power supply.
- Before starting operation, make sure that the intake grille has been shut completely. Incomplete closing of the intake grille might have an effect on the proper working or performance of the air conditioner.
- If the filter cleaning involves high-place work, please consult the authorized service personnel.
- Do not touch the aluminum fins of heat exchanger built-in the indoor unit to avoid personal injury when you maintain the unit.
- Do not expose the indoor unit to liquid insecticides or hair sprays.
- Do not stand on slippery, uneven or unstable surfaces when you maintain the unit.



The frequency of the cleaning is as shown in the following table.

What to do	Frequency
Cleaning indoor unit body	When you notice
Cleaning air filter	Every 2 weeks

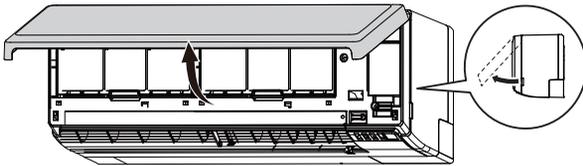
Cleaning indoor unit body

NOTES:

- Do not use water hotter than 40 °C.
 - Do not use scouring cleanser, volatile solvents such as benzene or thinner.
- Wipe the indoor unit body gently with a soft cloth moisten with warm water.
 - Wipe the indoor unit body gently with a dry and soft cloth.

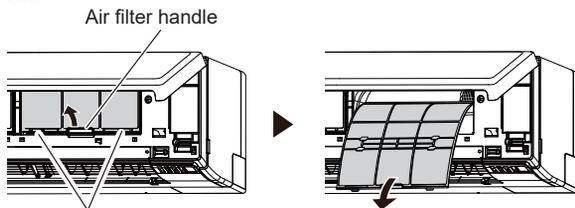
Cleaning air filter

- Open the intake grille.



- Remove the air filters.

Lift up the air filters' handle, disconnect the two lower tabs, and pull out.

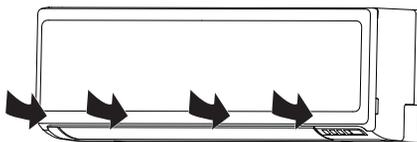


Hooks (2 places)

- Remove the dust in either of the following ways.
 - Cleaning with vacuum cleaner.
 - Washing with mild detergent and warm water. After washing, dry the air filters thoroughly in shade.
- Replace the air filters.

Align the sides of the air filter with the panel, and push in fully. Make sure to the two lower tabs are returned to their holes in the indoor unit properly.
- Close the intake grille.

Press 4 places on the intake grille to close it completely.

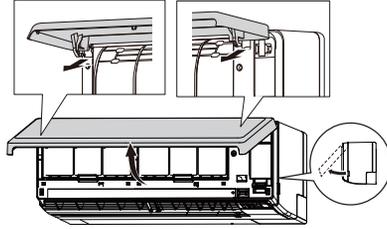


NOTES: If dirt accumulates on the air filter, airflow will be reduced, operating efficiency will lower, and the noise will increase.

Removing and installing intake grille

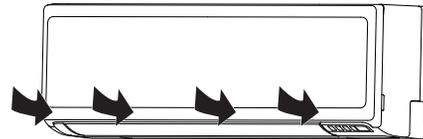
Removing intake grille

- Open the intake grille.
- While pressing the left and right mounting shafts outward gently, pull the intake grille.



Installing intake grille

- While holding the intake grille horizontal, set the left and right mounting shafts into the pillow blocks at the top of the front panel. Insert the shaft until it snaps to latch each shaft properly.
- Close the intake grille.
- Press 4 places on the intake grille to close it completely.



After extended non-use of the unit

If you have shut down the indoor unit for 1 month or more, perform the Fan mode operation for half a day to dry the internal parts thoroughly before the normal operation.

Additional inspection

After long period of use, accumulated dust inside the indoor unit may reduce the performance even if you have maintained the unit properly. In such a case, a product inspection is recommended.

For more information, consult authorized service personnel.

Filter indicator reset (Special setting)

This function can be used if set correctly during installation. Please consult authorized service personnel in order to use this function.

☞ Clean the air filter when the indicator lamp show the following:

Indicator lamp	Blinking pattern
	Blinks 3 times, at intervals of 21 seconds

After cleaning, reset the filter indicator by pushing on the indoor unit for 2 seconds or less.

9. GENERAL INFORMATION

Heating performance

This air conditioner operates on the heat-pump principle, absorbing heat from air outdoors and transferring that heat to the indoor unit. As a result, the operating performance is reduced as outdoor air temperature drops.

If you feel that the heating performance is insufficient, we recommend you to use this air conditioner in conjunction with other kinds of heating appliance.

■ Automatic defrosting operation

When outdoor temperature is very low with high humidity, frost may form on the outdoor unit during the heating operation, and it could reduce the operating performance of the product.

For frost protection, a microcomputer-controlled automatic defrost function is equipped in this air conditioner.

If frost forms, the air conditioner will temporarily stop, and defrost circuit will operate briefly (maximum of 15 minutes.)

[] indicator on the indoor unit blinks during this operation.

If frost forms on the outdoor unit after the Heating operation, the outdoor unit will stop automatically after it operates for a few minutes. Then the Automatic defrosting operation starts.

■ Auto-restart function

In event of power interruption such as a blackout, the air conditioner stops once. But it restarts automatically and performs previous operation when the power supply is resumed.

If any power interruption occurs after the timer is set, counting down of the timer will be reset.

After the power supply is resumed, [] indicator on the indoor unit blinks to notify you that there has been a timer fault. In such a case, reset the clock and timer settings.

■ Malfunctions caused by other electrical devices

Use of other electrical appliances such as an electric shaver or nearby use of a wireless radio transmitter may cause the malfunction of the air conditioner.

If you encounter such a malfunction, turn off the circuit breaker once. Then turn it on again, and resume operation by using the remote controller.

■ Indoor unit temperature and humidity range

Permissible ranges of temperature and humidity are as follows:

Indoor temperature	Cooling/Dry	[°C]	18 to 32
	Heating	[°C]	16 to 30
Indoor humidity		[%]	80 or less *1)

*1) If the air conditioner is used continuously for many hours, water may condense on the surface and drip.

- If the unit is operated under the conditions except the permissible temperature range, the air conditioner operation may stop because of the automatic protection circuit working.
- Depending on the operating conditions, the heat exchanger may freeze, causing water leakage or other malfunction (in the Cooling or Dry mode).

■ Other information

- Do not use the air conditioner for any purpose other than room cooling/dry, room heating or fan.
- For the permissible ranges of temperature and humidity for the outdoor unit, refer to the outdoor unit installation manual.

10. OPTIONAL PARTS

10.1. Wireless LAN control

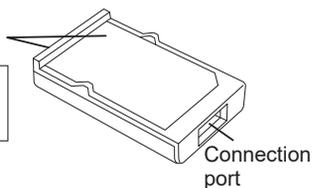
The optional wireless LAN control can be used.

For how to operate the mobile app, refer to the operating manual of the mobile app.

Write down the SSID and the PIN code to the following table.

Wireless LAN label

MAC: *****
SSID: AP-WF*-*****
PIN: *****



Information on W-LAN adapter

SSID	
PIN	

Google Play is a registered trademark of Google Inc.

App store is a service mark of Apple Inc., registered in the U.S. and other countries.

Setting to use wireless LAN control

Step 1. Application software installation

1. Open "Google Play" or "App Store" depending on the type of your smartphone or tablet PC.
2. Search for "FGLair".
3. Install the application software (mobile app) following the instructions on your screen.

Step 2. User registration

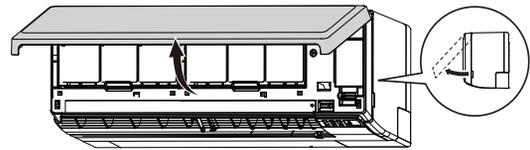
1. Open the installed mobile app.
2. Register the user (with either a smartphone or tablet PC) by following the instructions in the create an account section of the mobile app.

Step 3. Installing W-LAN adapter

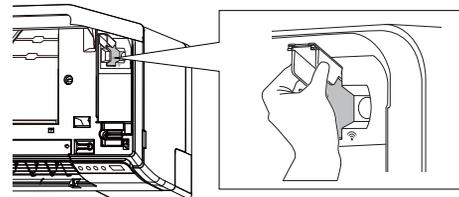
! CAUTION

- Be sure to turn off the power supply of the air conditioner when installing or removing this product to avoid the risk of electric shock.
- Do not put fingers, sticks etc. in the connection part of this product and the connection slot of the indoor unit. Otherwise, electric shock or damage to the product may occur.
- Do not standing on an unstable platform when installing or removing this product to avoid injury.

1. Be sure to turn air conditioner off and to disconnect all the power supply.
2. Open the intake grille.

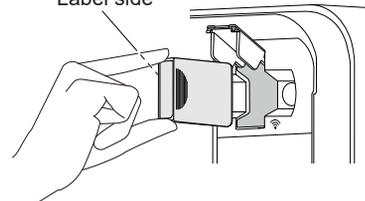


3. Open the W-LAN adapter cover until it snaps.



4. Plug the W-LAN adapter into the connection slot of the indoor unit in the direction as shown in the figure.

Label side



5. Close the W-LAN adapter cover and the intake grille.

Step 4. Air conditioner registration (pairing of W-LAN adapter)

NOTES:

- Before starting this setting, reconnect the power supply of the air conditioner and wait for 60 seconds or more.
- Check that the smartphone or tablet PC is linked to the wireless router you are connecting the air conditioner. The setting will not work if it is not connected to the same wireless router.
- To control 2 or more air conditioners with the same smartphone or tablet PC, repeat the setup of the chosen mode.

☞ Register the air conditioner by following the instructions in the online manual on FUJITSU GENERAL web site.

www.fujitsu-general.com/global/support/

<How to access the online manual>

1. Sign in to the mobile app.
2. Open the side menu of the mobile app then tap [Help].
3. Tap [WLAN Support].

When the registration is completed, [] indicator on the indoor unit will turn on.

Temporary deactivation of wireless LAN

NOTES: If you do not press any buttons of the remote controller for 60 seconds, the remote controller display will return to the original display.

1. Press **START/STOP** until the indicators on the remote controller turn off. 
2. Press down **CANCEL** ( ON/OFF) on the remote controller for more than 5 seconds.  will be displayed on the remote controller display.
3. Select **OFF** using **SET TEMP.** ( ) on the remote controller.* 
4. Press **START/STOP**.
[] indicator on the indoor unit will turn off.

* If you want to activate wireless LAN again, select  in step 2.

Initialization (reset)

Initialize (reset) this product in the following situations:

- Changing the wireless router
- Disposing this product
- Transferring this product to a third party

Unregister the air conditioner

Unregister the air conditioner by using the mobile app. (Refer to the operating manual of the mobile app for details.)

Initialization of the W-LAN adapter

NOTES: If you do not press any buttons of the remote controller for 60 seconds, the remote controller display will return to the original display.

1. Press **START/STOP** until the indicators on the remote controller turn off. 
2. Press down **ON** on the remote controller for more than 5 seconds.  will be displayed on the remote controller display.
3. Select **L2** using **SET TEMP.** ( ) on the remote controller. 
4. Press **START/STOP**.
 on the remote controller display will turn on. 
5. Press **START/STOP**.
[] indicator on the indoor unit will turn off after blinking fast.

To continue use

If you or third party wishes to continue use of the product, follow the procedures in "Air conditioner registration (pairing of W-LAN adapter)" to reconnect to a different wireless router.

NOTES: Wireless LAN setup is not possible if the previous owner did not unregister or initialize this product. In this case, please contact your authorized service personnel.

11. TROUBLESHOOTING

WARNING

 In the following events, immediately stop operation of the air conditioner, and disconnect all the power supply by turning off the electrical breaker or disconnecting the power plug. Then consult your dealer or authorized service personnel.

As long as the unit is connected to the power supply, it is not insulated from the power supply even if the unit is turned off.

- Unit smells of something burning or emits smoke
- Water leaks from the unit

Does not operate at all.

- Has there been a power outage?
In this case, the unit restarts automatically after the power supply is resumed. (Refer to **page 7**.)
- Has the circuit breaker been turned off?
⇒ Turn on the circuit breaker.
- Has a fuse blown out or the circuit breaker been tripped?
⇒ Replace the fuse or reset the circuit breaker.
- Is the timer operating?
⇒ To check or deactivate the timer setting, refer to **page 5**.

Poor cooling or heating performance.

- Is the unit operating under the conditions except the permissible temperature range?
In this case, the air conditioner may stop because of the automatic protection circuit working.
- Is the air filter dirty?
⇒ Clean the air filter. (Refer to **page 6**.)
- Is the intake grille or outlet port of indoor unit blocked?
⇒ Remove the obstructions.
- Is the room temperature adjusted appropriately?
⇒ To change the temperature setting, refer to **page 4**.
- Is a window or door left opened?
⇒ Close the window or the door.
- Is the fan speed set to Quiet?
⇒ To change the fan speed, refer to **page 4**.
- <In the Cooling mode> Is direct or strong sunlight shining into the room?
⇒ Close the curtains.
- <In the Cooling mode> Are there other heating apparatus or computers operating, or too many people in the room?
⇒ Turn the heating apparatus or computers off, or set the temperature lower. (Refer to **page 4**.)

Airflow is weak or stops.

- Is the fan speed set to Quiet?
⇒ To change the fan speed, refer to **page 4**.
- <In the Heating mode> Have you just started the operation?
In this case, the fan rotates at very low speed temporarily to warm up the internal parts of the unit.
- <In the Heating mode> Is the room temperature higher than the set temperature?
In this case, the outdoor unit stops and the indoor unit fan rotates at very low speed.

- <In the Heating mode> Is [I] indicator blinking?
In this case, the Automatic defrosting operation is working. The indoor unit stops for maximum of 15 minutes. (Refer to **page 7**.)
- <In the Dry mode> The indoor unit operates at low fan speed to adjust the room humidity, and may stop from time to time.
- <In the Auto mode> While the monitoring operation, the fan rotates at very low speed.

Noise is heard.

- Is the unit operating, or immediate after stopping operation?
In this case, refrigerant flowing sound may be heard. It may be particularly noticeable for 2-3 minutes after starting operation.
- Do you hear a slight squeaking sound during the operation?
This sound is produced by the minute expansion and contraction of the front panel caused by temperature change.
- <In the Heating mode> Do you hear a sizzling sound?
This sound is produced by the Automatic defrosting operation. (Refer to **page 7**.)

Smell coming from the unit.

- The air conditioner may absorb various smells generated from interior textile, furniture, or cigarette smoke. These smells may be emitted during the operation.

Mist or steam is emitted from the unit.

- <In the Cooling or Dry mode> A thin mist may be generated by condensation formed with sudden cooling process.
- <In the Heating mode> Is [I] indicator on the indoor unit blinking?
In this case, steam may rise from the outdoor unit because of the Automatic defrosting operation. (Refer to **page 7**.)

Outdoor unit emits water.

- <In the Heating mode> The outdoor unit may emit water generated by the Automatic defrosting operation. (Refer to **page 7**.)

The unit operates differently from the remote controller setting.

- Are the batteries in the remote controller exhausted?
⇒ Replace the batteries.

Operation is delayed after restart.

- Has the power supply turned from Off to On suddenly?
In this case, the compressor will not operate for about 3 minutes to prevent a blowout of the fuse.

Immediately stop operation and turn off the electrical breaker in following cases. Then consult authorized service personnel.

- The problem persists even if you perform these checks or diagnostics.
- On the indoor unit, [I] and [E] blink while [A] is blinking fast.

NOTES: For any troubleshooting related to the W-LAN control, refer to the setting manual for W-LAN adapter or the mobile app installed in your smartphone or tablet PC.

State of indicator lamps

: The instruction is relating to the wireless LAN control (optional).

Lighting pattern: Off, On, Blinking, Any state

State	Causes and solutions	See page
	Automatic defrosting operation ⇒ Please wait until finishing the defrosting (maximum of 15 minutes).	7
	Filter indicator ⇒ Clean the air filter and reset the filter sign.	6
	Error code display ⇒ Consult authorized service personnel.	-
	Timer setting error because of Auto restart ⇒ Reset the clock and timer settings.	7
	Test run operation (for authorized personnel only) ⇒ Press START/STOP to quit the test run.	3
	The power to the wireless router is not on. ⇒ Check that the power to the wireless router is on.	-
	There is a possibility that the W-LAN adapter is not properly connected to the wireless router. ⇒ Disconnect the power supply to the air conditioner (via breaker or plug), and then re-connect.	7
	The software of the W-LAN adapter is being updated.	-
	During the air conditioner registration (pairing of W-LAN adapter)	8
	Restricted function	-

Manual Auto operation and Filter indicator reset

You can operate the air conditioner with on the indoor unit.

Status	Length of pressing down	Mode or operation
In operation	More than 3 seconds	Stop
Stopping	2 seconds or less	Filter indicator reset
	More than 3 seconds and less than 10 seconds	Auto
	More than 10 seconds (Only for servicing.*)	Forced cooling

*: To stop the forced cooling, press this button or **START/STOP** on the remote controller.